

DIRECTOR'S MONTHLY REPORT

DECEMBER 2021

ACTIVITIES

Our staff holiday breakfast on December 7 was a big hit. Jelly Roll Café provided some delicious catered food. Staff appreciated time to socialize, which has been limited lately.

Melissa Gardner and I conducted interviews and hired a **new Community Engagement Coordinator. Beth Sousa**, who has a master's degree in social work, will start in January.

RENOVATION UPDATE

BRANCHES

Branch staff have boxed up all the books at our two branches, with help from Collection Services. Facilities staff moved North Hoffman boxes to the racquetball court and Rand Road boxes back to Main. While the branches are closed, Collection Services is completing some relabeling projects. Technology and Communications staff have removed technology and signage, respectively. Branch staff will work at Main temporarily.

General contractor L.J. Morse secured a permit from the Village of Palatine and began work at RRB. They removed the remaining furniture and took up the old carpeting. They are scraping up the carpet glue by hand, a tedious process. The fireplace has been filled in (see photo).

They anticipate starting work at NHB in early January 2022.



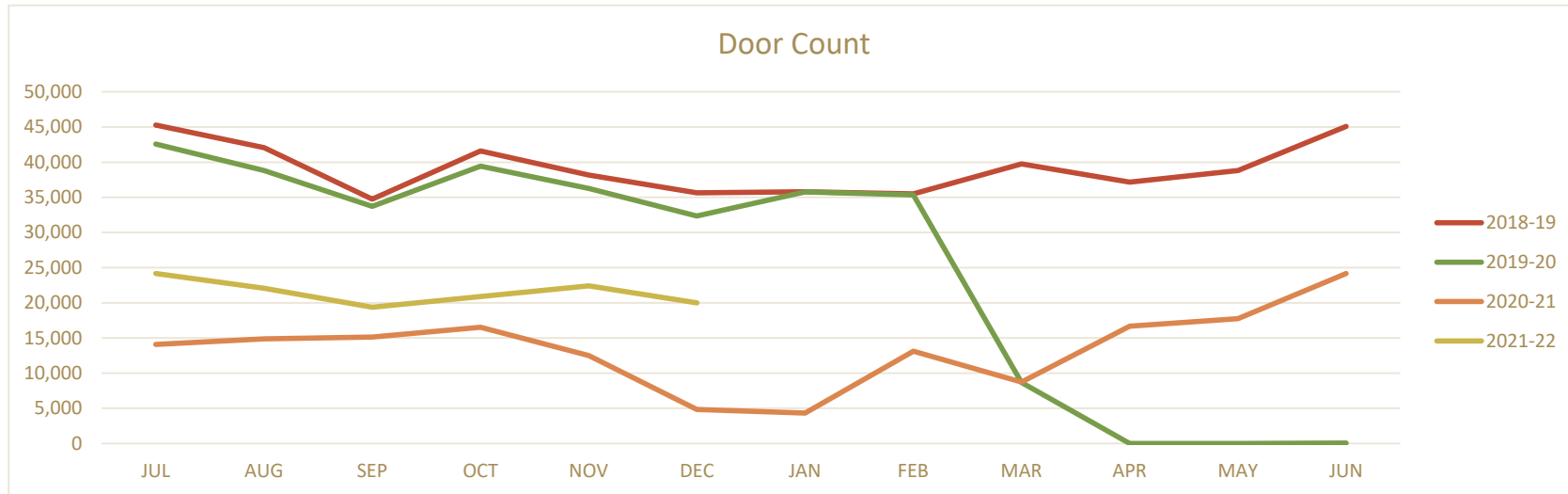


EXTERNAL MEETINGS

- Bibliotheca Open+ Kickoff meetings, 12/1 and 12/17
- Arlington Heights Rotary Santa Run volunteer, 12/4
- Rotary of Palatine, Red Apple Restaurant, 12/13
- North Suburban Directors meeting, Prospect Heights Library, 12/13
- POC Marketing Committee meeting, 12/15
- Hoffman Estates Chamber, 12/15 and 12/20
- Foundation Board, 12/16
- FOL Presidents meeting, Main Library, 12/16
- L.J. Morse construction meeting, Main Library, 12/29

Jeannie Dilger

DOOR COUNT	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2018-19	45,281	42,085	34,743	41,605	38,158	35,629	35,783	35,478	39,741	37,159	38,806	45,084	469,552
2019-20	42,585	38,799	33,711	39,425	36,254	32,349	35,770	35,341	8,672	0	0	63	302,969
2020-21	14,091	14,883	15,139	16,526	12,508	4,834	4,315	13,118	8,736	16,684	17,743	24,166	162,743
2021-22	24,177	22,066	19,374	20,881	22,408	19,981							128,887

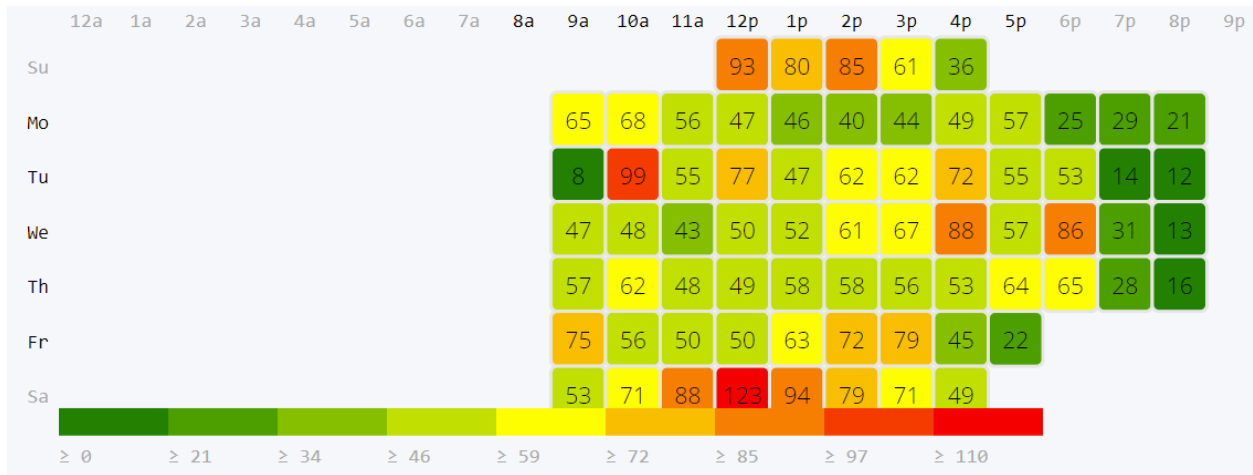


NOTES

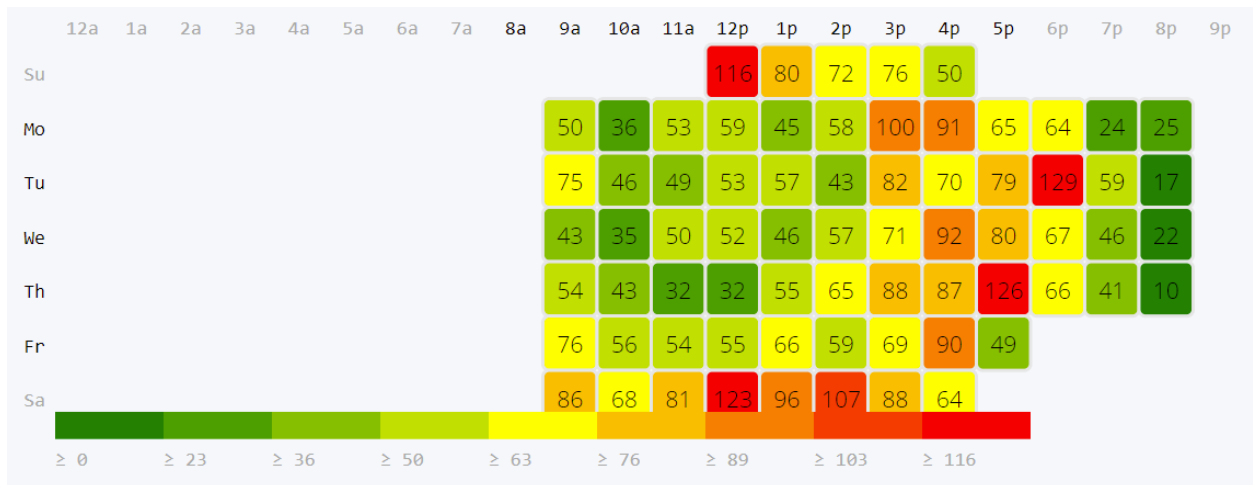
Closed 3/14/2020-6/1/2020 for COVID-19.
 Curbside Service Only 6/2/2020 to 7/3/2020.
 Open Limited Hours for Browsing 7/6/2020 to 11/14/2020.
 Curbside Service Only 11/16/2020 to 1/30/2021.
 Open Limited Hours for Browsing 2/1/2021 to 4/30/2021.
 Open Full Hours 5/1/2021.

MAIN DOOR COUNT TOTALS Past 5 Weeks

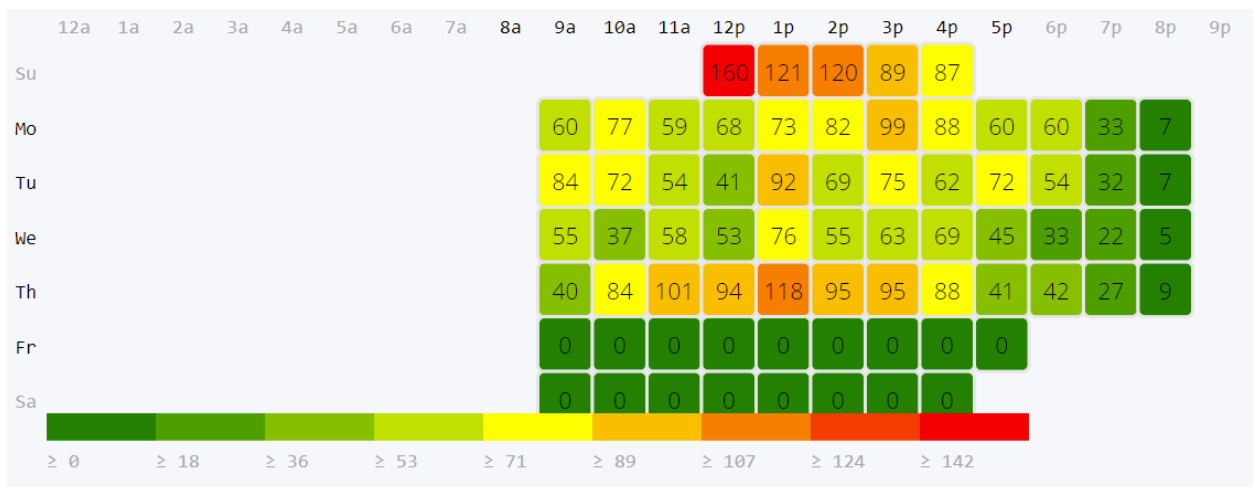
Dec. 5-11



Dec. 12-18



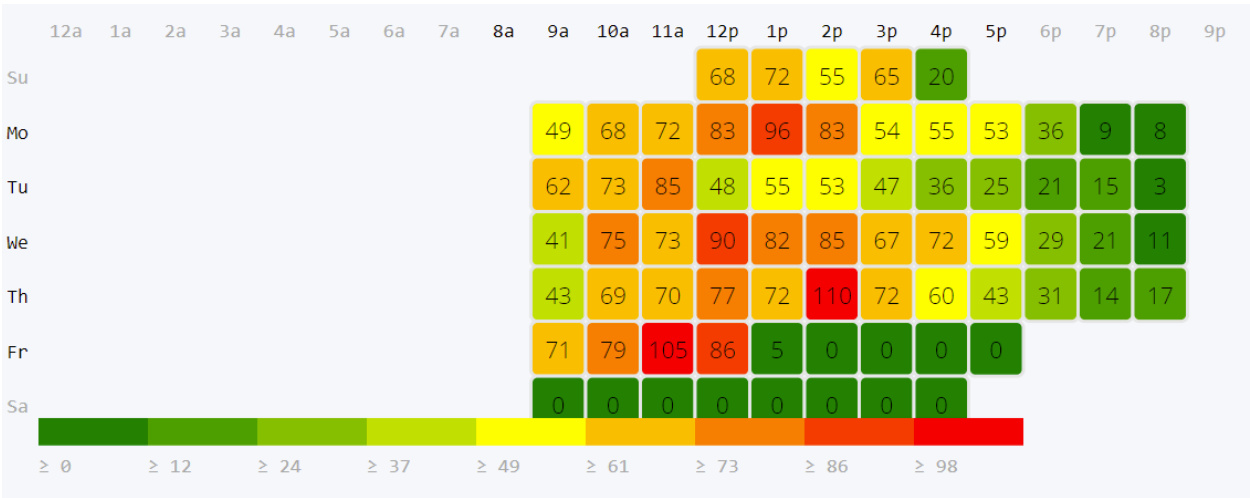
Dec. 19-25



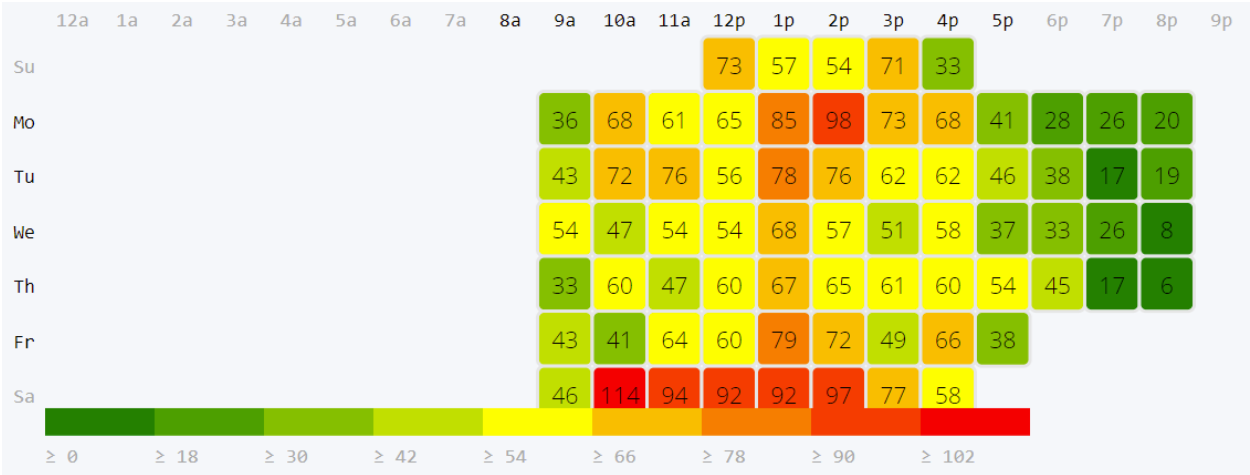
*Note that the green-to-red scale changes each week based on highest numbers that week.

MAIN DOOR COUNT TOTALS
Past 5 Weeks

Dec. 26-Jan. 1



Jan. 2-8

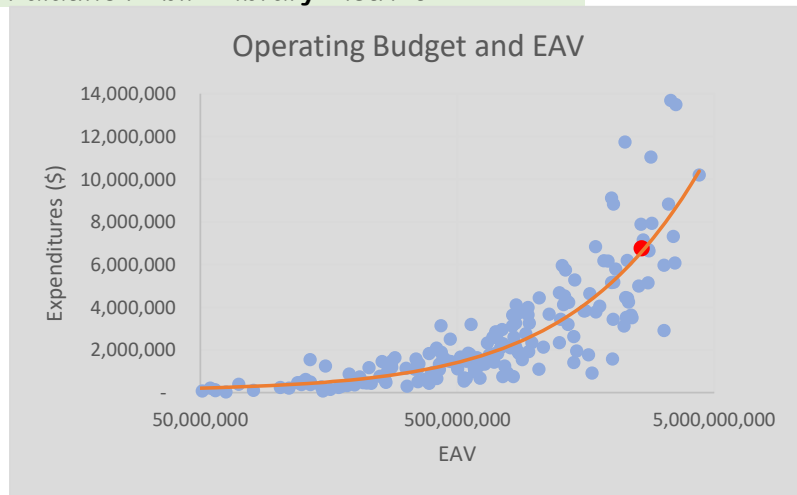


*Note that the green-to-red scale changes each week based on highest numbers that week.

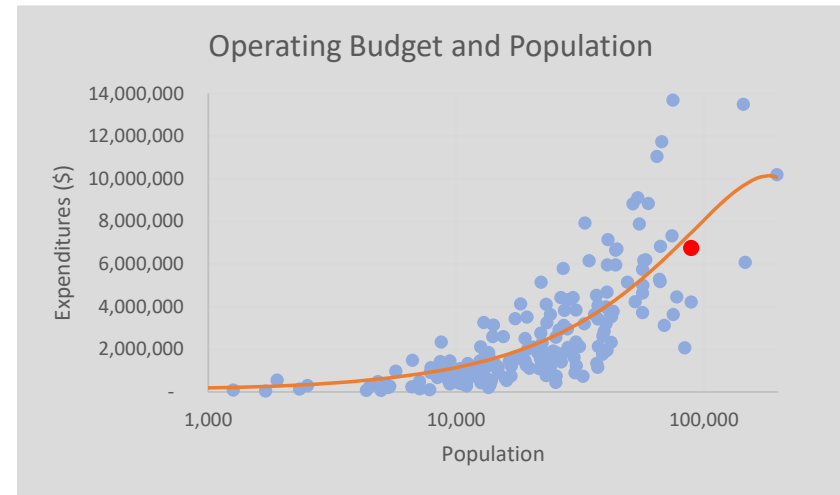
PREPARED BY:

Meristem Advisors LLC

District: Palatine Public Library District



Source: IPLAR 2020 Data and County Clerk Records



Source: IPLAR 2020 Data and County Clerk Records

STRATEGIC PLAN UPDATE

January 2022

Experience

We strive to ensure that individuals have exceptional interactions with the library and are connected with resources and services that increase their quality of life. We exceed expectations.

1.1: The library has comfortable, flexible spaces that encourage use and connection.

- Working with vendor on new computer layout for second floor.
- Branch construction is underway at both branches.
- Painting dark wood end panels at Main white.

1.2: The library's collection is vibrant and convenient to access.

- Updating Mini collection labels for ease of use.
- Created a romance-specific collection, the materials have been re-labeled and displayed accordingly in their own location.
- Continuing shifting of collections on 2nd floor.
- Staff visited an Open+ library to get ideas and plan for the branches moving to Open+.
- Branch picture book and series books are receiving new labels while in storage at Main.
- Staff lobbied for and got ECC to increase the overdrive hold limit to 12.
- Began adding EDI tags to new collections.

1.3: The library is committed to quality member interactions.

- Notary applications were filed for Adult Services staff.
- We added curbside service at Rand Road Branch on December 22, and each following Tuesday from 3:30 to 4:30 pm.
- We will be adding curbside service at North Hoffman beginning Wednesday, January 5, and each following Wednesday, from 3:30 to 4:30.

Engagement

We work continuously with the community to increase our reach and expand our impact. We are a valued community partner.

2.1: The community has a high awareness of library services and programs.

- Digital monitor software set up continues.

2.2: The library interacts with its diverse community to discover and respond to current needs of all groups.

- Began adding EDI tags to new collections.

2.3: The library creates and deepens meaningful partnerships with local organizations and businesses.

- Hired Community Engagement Coordinator.

Endurance

We strive for sustainability in our practices, human and financial resources, and facilities. We are a resilient organization.

3.1: The library is a trusted steward of resources.

- Converted to QuickBooks online.
- Audit was accepted by the Board at the December Meeting and was posted on the website for the public.
- Library engaged Engbert Anderson to update the capital maintenance plan.
- The library management team discussed statistic reporting needs.
- Volunteers began reporting COVID vaccines.

3.2: The library is a preferred employer that values staff development and retention.

- In January staff met in focus groups with Amanda Standafer to discuss the library culture statement.
- Admin department has met to plan a staff development day. Two small employee led groups met to plan an active shooter drill and a fun morale boosting (get to know you) exercises for the day.
- Employee retention/recruitment stats
- Any new recruitment strategies.

3.3: The library's systems and facilities are resilient, modern, and efficient.

- Temporary lighting has been installed in the lower level of the UGPG. New lights and controls will be installed when delivered.
- After some repairs, all snow melt boilers are working effectively.
- Took the door off staff lounge entrance to improve accessibility.

PALATINE, IL

2020 U.S. CENSUS

Lizette Ayala



Palatine **LIBRARY** District

Preparing for the 2020 Census

LIBRARY PROGRAMS

- ▶ Open Labs and Outreach to the community

PRESENTATIONS

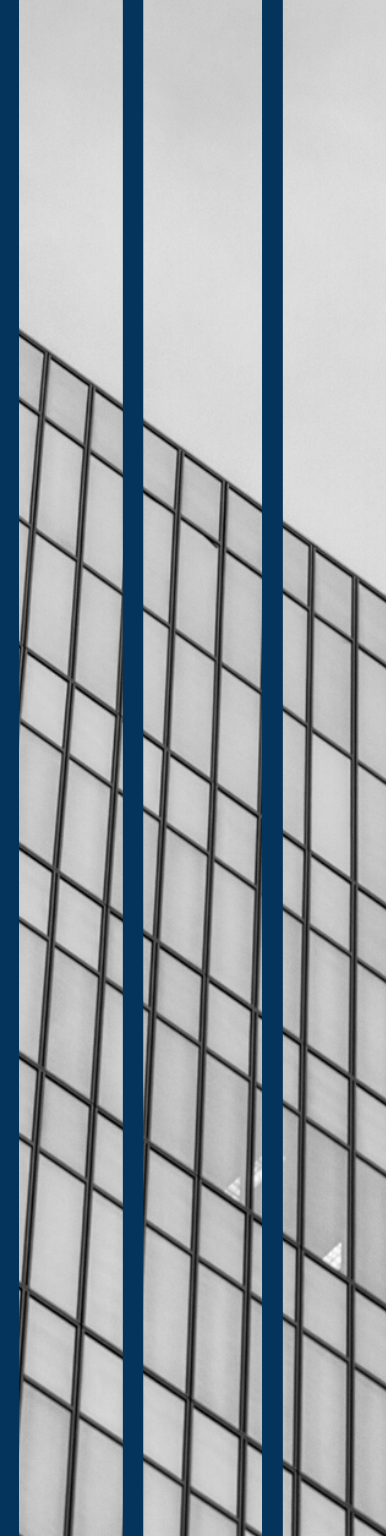
- ▶ Presentations in Spanish and English on the importance of the being counted in the Census

TRAININGS

- ▶ Attended several workshops and trainings on getting Counted in the Census

CITIZENSHIP QUESTION

- ▶ Was the question in or out? This delayed the printing of the questionnaire



COVID-19

VIRTUAL WORLD

Trainings and Workshops went virtual

DOOR TO DOOR

Census takers couldn't do their door to door campaign

ONLINE QUESTIONNAIRE

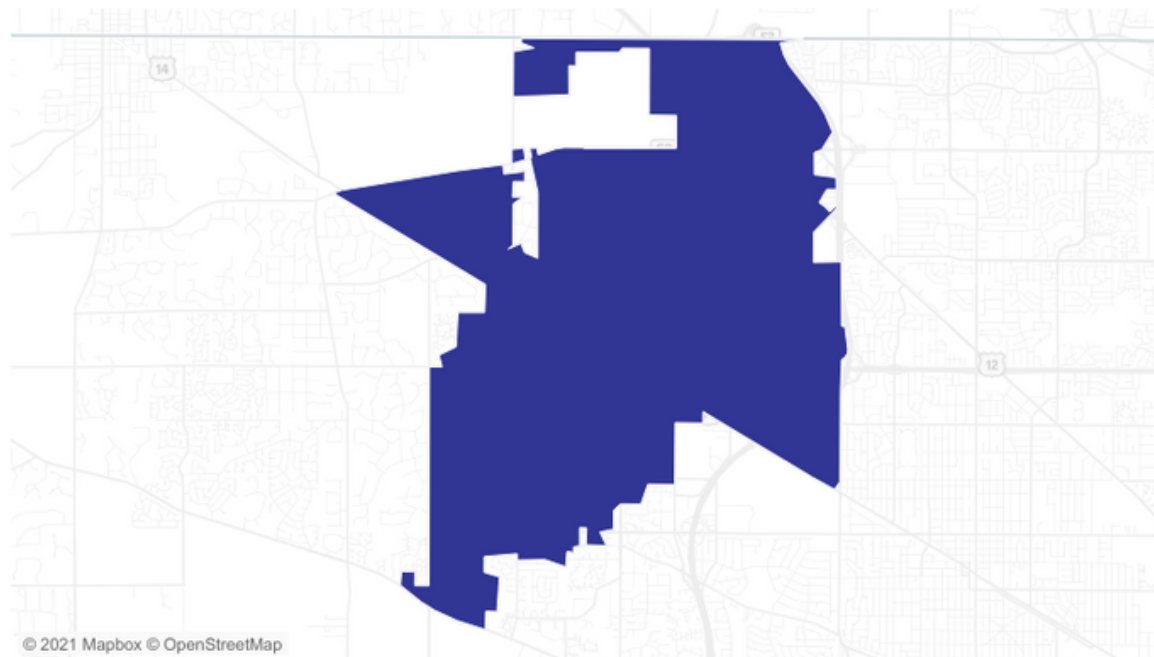
First time you could fill the Census out online. This affected some sections of the population with no technology access.

Self-Response by City

This map features self-response rates from households that responded to the 2020 Census online, by mail, or by phone.

Illinois
Self-Response
71.4%

Palatine
Self-Response
79.6%



Self-Response Rate (%)

0-15 16-30 31-40 41-50 51-56 57-62 63-68 69-74 75-85 86-100

Palatine, Illinois Self-Response Rate



Select Mode

Total

Select State

Illinois

Select City

Palatine

Geographies

Return to State

County

City

Census Tract

Congressional
District

Town and
Township

Tribal Area



Historical
Data

Email us at responseratemap@census.gov
Responses received as of 1/28/2021.
[Click here for technical details](#)

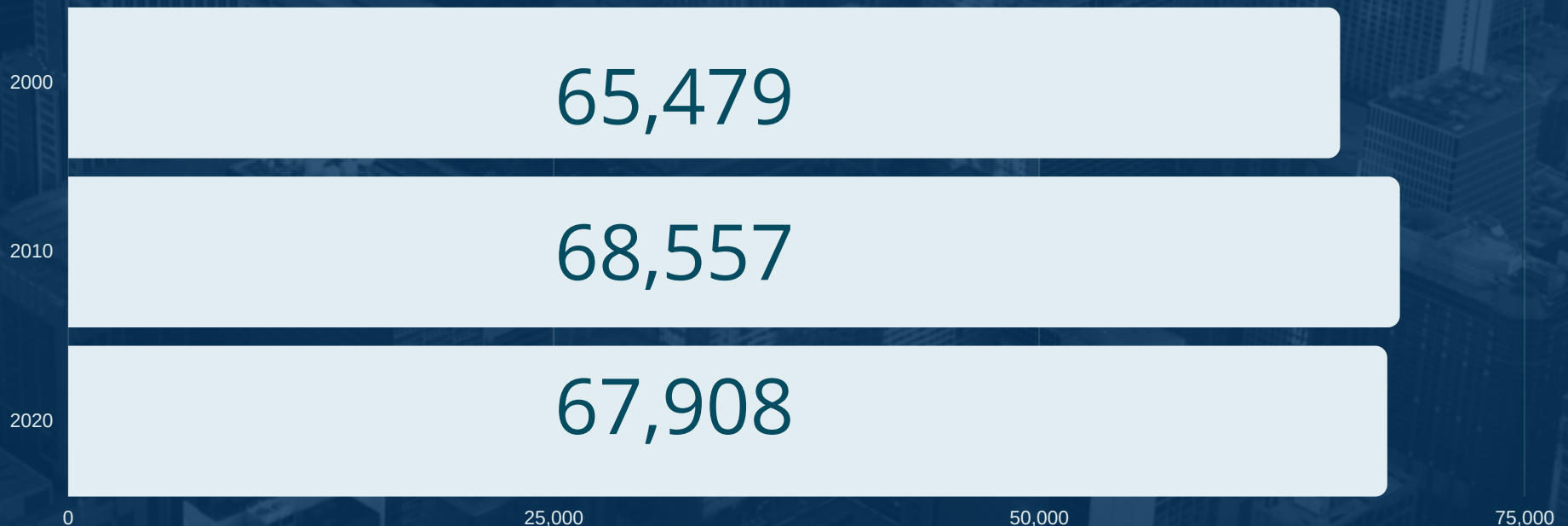
Shape
your future
START HERE >

United States[®]
Census
2020

PALATINE POPULATION

CENSUS DATA (2000-2020)

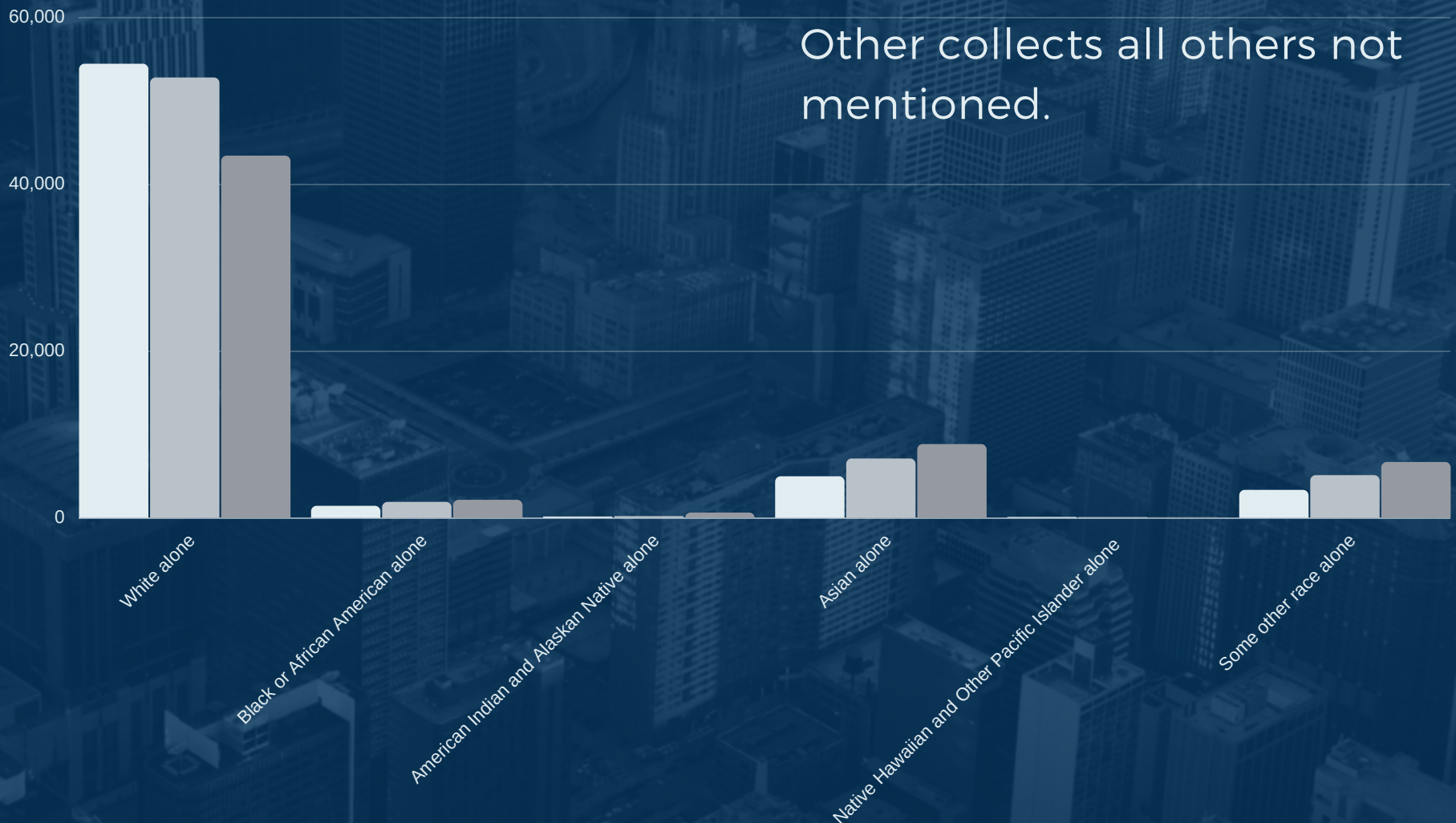
Between 2000 and 2010 there was an increase of 3,078 in population. From 2010 to 2020 there was a decrease of 649 in population.



RACE

CENSUS DATA (2000-2020)

5 races are included in the Decennial Census. Some Other collects all others not mentioned.



RACE

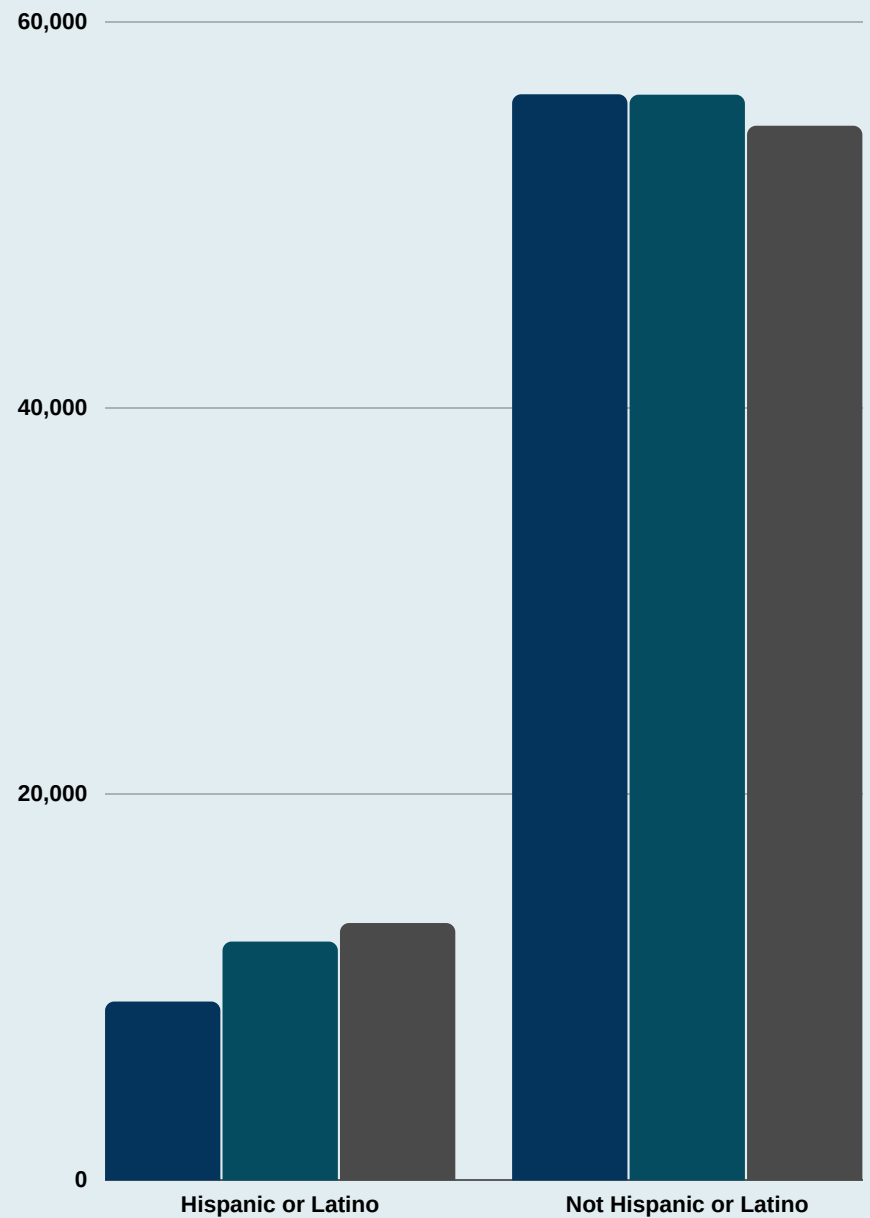
WHAT HAS CHANGED BETWEEN 2000- 2020

- White alone has been in decline while the other races are increasing
- Between 2010 and 2020 White alone decreased by 9,359 in population
- Native American and Alaskan Native alone increased from 190 in 2010 to 578 in 2020 in population



HISPANIC OR LATINO

AND NOT
HISPANIC OR
LATINO BY
RACE



HISPANIC OR LATINO

AND NOT HISPANIC OR LATINO BY RACE

HISPANIC OR LATINO INCREASE 2000-2010

Between 2000 and 2010 there was an increase of 3,100 reported.

NOT HISPANICS OR LATINO BY RACE

Stayed almost the same between 2000-2010. Decreased by 1,607 in 2020.

CENSUS REPORTING

- People can skip this question
- Not Hispanics can be broken down up to 6 different race combination

Other Quick Facts Reported

VETERANS

2,227 Veterans reported to be living in Palatine.

FOREIGN BORN PERSONS

17,927 (26.4%) of Palatine residents were born outside of the United States

COMPUTER AND INTERNET

- Households with Computer 94.6%*
- Households with Broadband internet 90.3% *

HEALTH

- People with Disability under the age of 65 4.4%
- Persons without health insurance, under the age of 65 11.2%

*The information is not accurate because of the effects of COVID-19

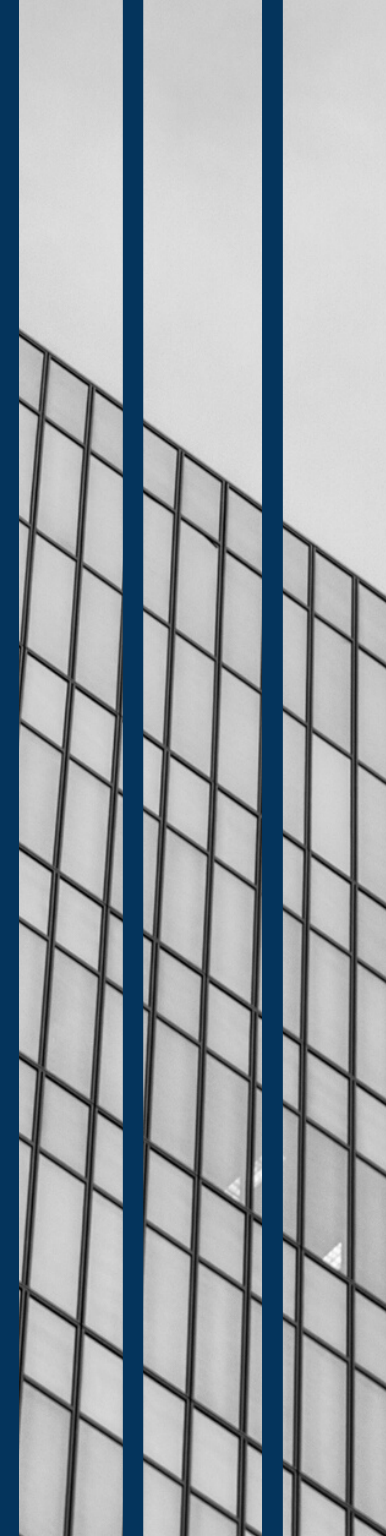
HOUSING OCCUPANCY

CENSUS 2010
AND 2020



Housing

- ▶ **OWNER-OCCUPIED HOUSING
UNIT RATE 69%**
- ▶ **SELF-REPORTED MEDIAN
VALUE OF OWNER-OCCUPIED
HOUSING UNIT \$284,400**
- ▶ **MEDIAN GROSS RENT \$1200**



FAMILIES & LIVING ARRANGMENTS



26,866 Households
in Palatine



Persons per
Household 2.54



Language other than
English spoken at
home, percent of
persons age 5 years +
36.7%

Income and Poverty

\$80,526

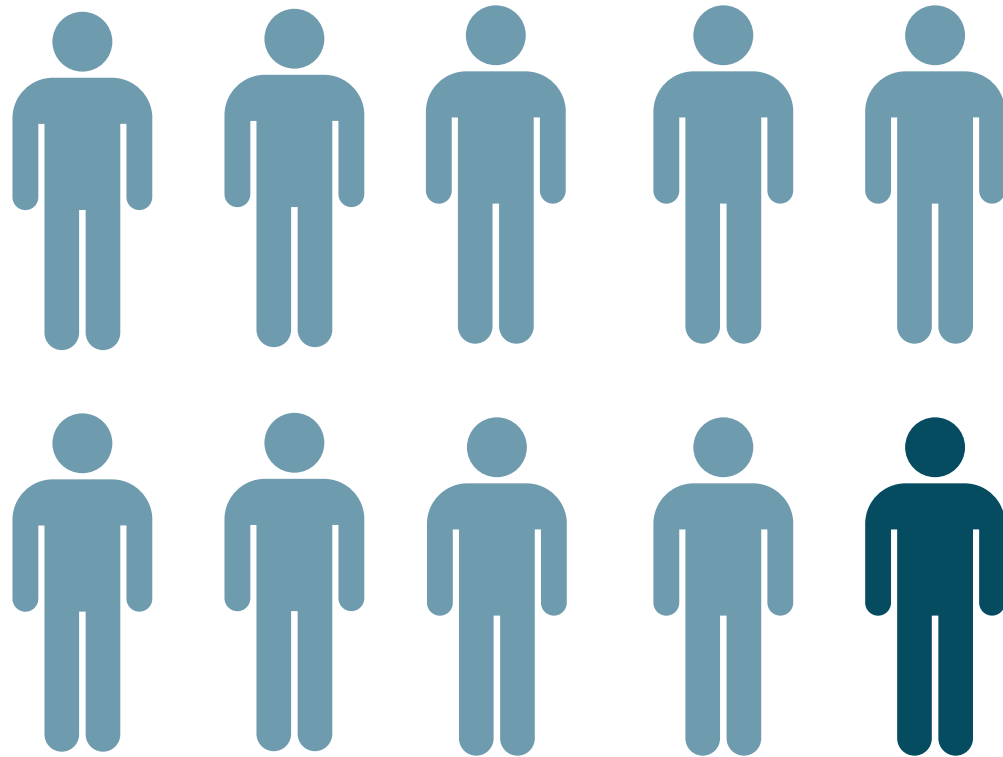
MEDIAN
HOUSEHOLD
INCOME

\$43,958

PER CAPITA
INCOME IN PAST
12 MONTHS

1 out of 10

Persons living in poverty in Palatine 9.8%





COVID-19 EFFECT

POPULATION NOT REPORTED

- No physical contact
- Population changes since the Census

TECHNOLOGY

Technology continues being a barrier

RESOURCES

Information will have to be updated and adjusted

AMERICAN COMMUNITY SURVEY 1 YEAR EXPERIMENTAL DATA

The American Community Survey (ACS) is an ongoing survey that provides vital information on a yearly basis about our nation and its people. Information from the survey generates data that help determine how more than \$675 billion in federal and state funds are distributed each year.

UNITED STATES CENSUS BUREAU



UNITED STATES CENSUS BUREAU

data.census.gov

NORMA NIKOLAI Obituary (1936 - 2021) - PALATINE, IL

 legacy.com/us/obituaries/dailyherald/name/norma-nikolai-obituary



NORMA C. NIKOLAI

1936 - 2021

BORN

1936

DIED

2021

FUNERAL HOME

Ahlgrim Family Funeral Homes

201 North Northwest Highway

Palatine, IL

PALATINE - Visitation for Norma C. Nikolai, 85, a resident of Palatine since 1959, will be held from 1:00 PM - 4:00 PM on Sunday, January 2, 2022, at Ahlgrim Family Funeral Home, 201 N. Northwest Hwy., Palatine. A funeral service will be held at 10:00 AM on Monday, at the funeral home. Interment will follow at Union Cemetery in Palatine. Norma was born on January 22, 1936, in Springfield, IL, the daughter of the late Arthur and Lochie (nee Bedford)

Cloyd and grew up on the farm in Sangamon County, IL, in the community of Loami. Following high school she attended and graduated from Blackburn College in Carlinville, IL. Norma eventually moved to the newly developing area of Carpentersville, IL, and began teaching in School District 300. Norma went on to get her Master's Degree in Education from Concordia University. Norma was active in the Palatine community and was a member of the Palatine League of Women Voters and she served as President of the Palatine Library Board. Norma served during the time when the board was considering building a new library and eventually helped to select the site and the architect that designed the current library. Some hobbies of Norma included sewing and quilting, she and her husband also had a little farm in Magnolia, IL that they enjoyed having. She was the beloved wife of the late Clarence P.; loving mother of Elizabeth Ann "Betsy" (Bernard) Walter, Kevin (Mariette) Nikolai and Jane (Tom) Prochnow; grandmother of B.J., Rob and Katie Walter, Wyatt and Alex Nikolai, Natalie (Chris) Stevens, Tom (Lauren) Prochnow, Jr. and Lauren Prochnow; great-grandmother of Alden and Maya; dear sister of Arlene Carlson and Neale A. (Shirley) Cloyd; also survived by many nieces and nephews. In lieu of flowers, memorials in memory of Norma would be appreciated for the Friends of the Palatine Library, 700 North Court, Palatine, IL 60067 or to the Palatine Historical Society, 224 E. Palatine Road, Palatine, IL 60067.



Published by Daily Herald on Dec. 21, 2021.

To plant trees in memory, please visit the Sympathy Store.

MEMORIAL EVENTS

Jan

2

Visitation

1:00p.m. - 4:00p.m.

Ahlgrim Family Funeral Homes

201 North Northwest Highway, Palatine, IL

Jan

Palatine Library Schedules Virtual Event With Bestselling AuthorFree Access

JT journal-topics.com/articles/palatine-library-schedules-virtual-event-with-bestselling-author/

By Journal Staff | on January 07, 2022

January 7, 2022

JOURNAL & TOPICS

The Palatine Library District is joining 200 libraries across Illinois in a new collaborative effort, Illinois Libraries Present, to bring virtual events with bestselling and esteemed authors to their communities.

In January, the collaborative effort kicks off with an event featuring author Silvia Moreno-Garcia, the bestselling and award-winning author of “Mexican Gothic”, who will discuss her new book, “Velvet Was the Night”, and her genre-defying mashups of cultural noir and Lovecraftian horror.

The event will be held virtually at 7 p.m. Wednesday, Jan. 26.

Silvia Moreno-Garcia is the author of the critically acclaimed novels “Certain Dark Things”, “Gods of Jade and Shadow”, and “Mexican Gothic”. Her newest book, “Velvet Was the Night”, was included on The New York Times’ list of 100 notable books of 2021. Taking place in 1970s Mexico City, the book revolves around a daydreaming secretary, a lonesome enforcer, and the mystery of a missing woman they’re both desperate to find.

Author events are often a cornerstone of library programming. Throughout the pandemic, such events have continued, but in a virtual format. As these events have flourished, libraries have joined together to host a variety of bestselling and award-winning authors and thought leaders. Joining forces for such events allow libraries to bring speakers to their communities that might not be possible due to budget constraints or production capabilities.

Mexican by birth, Canadian by inclination, Moreno-Garcia has also edited several anthologies and is a columnist for The Washington Post.

Illinois Libraries Present will feature an event with Jasmine Guillory in February. The bestselling and romance author has written six novels including “The Wedding Date” and “The Proposal”. The virtual event with Guillory will take place on Feb. 16.

The Jan. 26 event is free and open to the public, but registration is required. To register, visit palatinelibrary.org/events, or call 847-907-3600.