IPLAR

IDENTIFICATION (1.1 - 1.31)

This section is information about the administrative entity. "Administrative Entity" is defined as the agency that is legally established under local or state law to provide public library service to the population of a local jurisdiction. The administrative entity may have a single outlet or it may have more than one outlet (an outlet is a location, whether a central library, branch or bookmobile). The majority of the information in this section is pre-filled. If information needs to be updated, enter the corrected information in the box provided on the next line of the survey.

1.1 ISL Control # [PLS 151, PLS 701]	30524
1.2 ISL Branch # [PLS 151, PLS 701]	00
1.3a FSCS ID [PLS 150, PLS 700]	IL0408
1.3b FSCS_SEQ [PLS 700]	002
1.4a Legal Name of Library [PLS 152]	Palatine Public Library District
1.4b If the library's name has changed, then enter the updated answer here.	
1.5a Facility Street Address [PLS 153]	700 North North Court
1.5b If the facility's street address has changed, then enter the updated answer here.	
1.6a Facility City [PLS 154]	Palatine
1.6b If the facility's city has changed, then enter the updated answer here.	
1.7a Facility Zip [PLS 155]	60067
1.7b If the facility's zip code has changed, then enter the updated answer here.	
1.8a Mailing Address [PLS 157]	700 North North Court
1.8b If the facility's mailing address has changed, then enter the updated answer here.	
1.9a Mailing City [PLS 158]	Palatine
1.9b If the facility's mailing city has changed, then enter the updated answer here.	
1.10a Mailing Zip [PLS 159]	60067
1.10b If the facility's mailing zip code has changed, then enter the updated answer here.	
1.11a Library Telephone Number [PLS 162]	847-907-3600
1.11b If the telephone number has changed, then enter the updated answer here.	
1.12a Library FAX Number	8473585998
1.12b If the fax number has changed, then enter the updated answer here.	
1.13 Website	http://www.palatinelibrary.org
Library Director's Information	

Please enter the full name, title and e-mail address of the library director.

1.14 Name	Jeannie Dilger
1.15 Title	Executive Director
1.16 Library Director's E-mail	jdilger@palatinelibrary.org
Library Information	

Please provide the requested information about the library type.

Contract for Services	
1.19 Does your library contract with another library to RECEIVE ALL your library services?	No
1.18 Is the main library a combined public and school library?	No
1.17b If the library type has changed, then enter the updated answer here.	
1.17a Type of library	District

Please provide the full legal name(s) of the library(ies) with which your library contracts for service. If you need more than one line, a new one will appear

once text has been entered in the first box.

Number of contracting libraries:	
Legal name of library you contract with:	
Administrative Information	

Libraries are required by statute [75 ILCS 5/4-10(5), 75 ILCS 16/30-65(a)(2)] to provide a statement as to any extensions of library service or any changes to the limits or boundaries of library service areas. Most of the information in this section will be pre-filled. If the information is incorrect, please enter the updated information in the box provided on the next line of the survey. If your library has had a population change, you must submit official verification to the Illinois State Library.

1.21a County in which the administrative entity is located [PLSC 161]	Cook
1.21b If the administrative entity's county has changed, then enter the updated answer here.	
1.22a Did the administrative entity's legal service area boundaries change during the past year? [PLS 205]	No
1.23a Population residing in tax base (Use the latest official federal census figure) [PLS 208]	89,395
1.23b If the population residing in the tax base has had a LEGAL change, then enter the updated answer here.	
1.23c Documentation of legal population change	
1.25a This library is currently a member of what Illinois library system?	RAILS
1.25b If the library's system has changed, then enter the updated answer here.	
Federal Public Library Criteria	

Federal Public Library Criteria

According to the Institute of Museum and Library Services' Public Library Survey, a public library is an entity that is established under state enabling laws or regulations to serve a community, district, or region, and that provides at least the following:

- 1. An organized collection of printed or other library materials, or a combination thereof;
- 2. Paid staff;
- 3. An established schedule in which services of the staff are available to the public;
- 4. The facilities necessary to support such a collection, staff, and schedule; and
- 5. Is supported in whole or in part with public funds.

1.26 Does this library have an organized collection of printed or other library materials, or a combination thereof?	Yes
1.27 Does this library have paid staff?	Yes
1.28 Does this library have an established schedule in which services of the staff are available to the public?	Yes
1.29 Does the library have the facilities necessary to support such a collection, staff, and schedule?	Yes
1.30 Is this library supported in whole or in part with public funds?	Yes
1.31 Does this public library meet ALL the criteria of the FSCS public library definition? [PLS 203]	Yes

SERVICE OUTLETS (2.1 - 2.16)

This section gathers information about the service outlets (centrals, branches, bookmobiles) of your library. Locations can only be added to this survey by State Library staff. If you have a branch or bookmobile and do not see its name listed in question 2.3a, please contact Pat Burg (217-785-1168, pburg@ilsos.gov) so that it can be added.

2.1a Total number of bookmobiles [PLS 211 & PLS 712]	0
2.1b Total number of branch libraries [PLS 210]	2
2.2a Are any of the branch libraries a combined public and school library?	No

Service Outlet Name

Location	5	2.3b If the outlet's legal name has changed, then enter the updated answer here.	2.3c Was this an official name change?
NORTH HOFFMAN BRANCH	NORTH HOFFMAN BRANCH		
PALATINE P.L.D.	PALATINE PUBLIC LIBRARY DISTRICT		

RAND ROAD BRANCH	Rand Road Branch	

ISL Control Number

Location	2.4 ISL Control # [PLS 701]	2.5 ISL Branch # [PLS 701]	
NORTH HOFFMAN BRANCH	30524	3052401	
PALATINE P.L.D.	30524	3052400	
RAND ROAD BRANCH	30524	3052402	
KAND KOAD BRANCH	50524	5052402	_

Street Address

Location	-	2.6c Was this a physical location change?
NORTH HOFFMAN BRANCH	3600 LEXINGTON DRIVE	
PALATINE P.L.D.	700 NORTH NORTH COURT	
RAND ROAD BRANCH	1585 RAND ROAD	

Address

Location		2.7b If the outlet's city has changed, then enter the updated answer here.		2.8b If the outlet's zip code has changed, then enter the updated answer here.
NORTH HOFFMAN BRANCH	HOFFMAN ESTATES		60192	
PALATINE P.L.D.	PALATINE		60067	
RAND ROAD BRANCH	PALATINE		60074	

County & Phone

Location		2.9b If the outlet's county has changed, then enter the updated answer here.		2.10b If the outlet's phone number has changed, then enter the updated answer here.
NORTH HOFFMAN BRANCH	Cook		8479340220	
PALATINE P.L.D.	Cook		847-907-3600	
RAND ROAD BRANCH	Cook		8472021194	

Square Feet

Location	2.11a Square Footage of Outlet [PLS 711]	changed, then enter the updated answer	2.11c Indicate the reason for the change/variance in square footage for this annual report as compared to the previous annual report.
NORTH HOFFMAN BRANCH	1,248		
96,000			
PALATINE P.L.D.			
1,230		-	
IDs			

Hours and Attendance

Location	service hours PER YEAR for this service outlet	during the fiscal year this	attendance/visits in the		2.16 Number of Weeks an Outlet Had Limited Occupancy Due to COVID- 19
NORTH HOFFMAN BRANCH	2,236	52	18,688	0	0

PALATINE P.L.D.	3,533	52	279,421	0	0	
RAND ROAD BRANCH	2,191	52	14,935	0	0	

ANNUAL REPORT DATA (3.1 - 3.7)

Please enter the time period covered by this annual report and the name and contact information for the person preparing the report. The report period should cover the time from the end of the previous IPLAR through the end of your most current fiscal year. If your library switched to a new fiscal year during the latest period, this may mean that your report needs to cover more or less than a twelve (12) month period.

3.1 Fiscal Year Start Date (mm/dd/year) [PLS 206]	07/01/2022
3.2 Fiscal Year End Date (mm/dd/year) [PLS 207]	06/30/2023
3.3 Number of months in this fiscal year	12
3.4 Name of person preparing this annual report	Jeannie Dilger
3.5 Telephone Number of Person Preparing Report	847-907-3600
3.6 FAX Number	847-358-5998
3.7 E-Mail Address	jdilger@palatinelibrary.org

REFERENDA (4.1 - 4.7)

Please enter information regarding any referenda the library was involved in during the fiscal year report period. A referendum requires a question be submitted to the voters at an election held under the general election law. Examples are: bond issue, district establishment, tax increase.

4.1a Was your library involved in a referendum during the fiscal year reporting period?	No		

Referendum 1

4.2 Referendum Type	4.3 If Other, what was the referendum type?	 4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation

Referendum 2

4.2 Referendum Type	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?	4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation
Defense dama 2					

Referendum 3

4.2 Keterendum IVDe	4.3 If Other, what was the referendum type?	4.4 Referendum Date (mm/dd/year)	4.5 Passed or Failed?		4.7 Referendum ballot language documentation
	·	·	·	•	

Referendum 4

	· · · · · · · · · · · · · · · · · · ·	4.4 Referendum Date (mm/dd/year)		4.6 Effective Date (mm/dd/year)	4.7 Referendum ballot language documentation	
Referendum 5						

4.2 Keterendum IVDe	4.3 If Other, what was the	4.4 Referendum Date	4.5 Passed or	4.6 Effective Date	4.7 Referendum ballot language
	referendum type?	(mm/dd/year)	Failed?	(mm/dd/year)	documentation

CURRENT LIBRA	ARY BOARD (5.1 - 5.1	3)		

Please report the number of board seats and the number of vacancies. Be sure to provide current board member information; including name, position, telephone number, e-mail address, home address, and term expiration date. If there are vacancies, please explain.

All personal identifying information is FOIA exempt and will NOT be released to the public. The only information that the Illinois State Library will release upon request is the board member name, trustee position and term expiration date.

Report the most current information available.

5.1 Total number of board seats	7
5.2 Total number of vacant board seats	0
5.2b Please explain	
5.3 This public library board of trustees attests that the current board is legally established, organized, and the terms of office for library trustees are all unexpired.	Yes

First Member

5.5 Name	Bruce Jefferson
5.6 Trustee Position	Other
5.7 Present Term Ends (mm/year)	05/2025
5.8 Telephone Number	
5.9 E-mail Address	bjefferson@palatinelibrary.org
5.10 Home Address	
5.11 City	Palatine
5.12 State	IL
5.13 Zip Code	60067

Second member

5.5 Name	Bhumika Puklin
5.6 Trustee Position	Other
5.7 Present Term Ends (mm/year)	05/2025
5.8 Telephone Number	
5.9 E-mail Address	bpuklin@palatinelibrary.org
5.10 Home Address	
5.11 City	Palatine
5.12 State	IL
5.13 Zip Code	60074

Third member

5.5 Name	Hal Snyder
5.6 Trustee Position	Other
5.7 Present Term Ends (mm/year)	05/2027
5.8 Telephone Number	
5.9 E-mail Address	hsnyder@palatinelibrary.org
5.10 Home Address	
5.11 City	Arlington Heights
5.12 State	IL

5.13 Zip Code

60004

Fourth member

5.5 Name	Jeffrey Westhoff
5.6 Trustee Position	Vice-President
5.7 Present Term Ends (mm/year)	05/2025
5.8 Telephone Number	
5.9 E-mail Address	jwesthoff@palatinelibrary.org
5.10 Home Address	
5.11 City	Palatine
5.12 State	IL
5.13 Zip Code	60074

Fifth member

5.5 Name	Tracy Boland	
5.6 Trustee Position	Treasurer	
5.7 Present Term Ends (mm/year)	05/2027	
5.8 Telephone Number		
5.9 E-mail Address	tboland@palatinelibrary.org	
5.10 Home Address		
5.11 City	Palatine	
5.12 State	IL	
5.13 Zip Code	60067	

Sixth member

5.5 Name	Debby Brauer
5.6 Trustee Position	President
5.7 Present Term Ends (mm/year)	05/2025
5.8 Telephone Number	
5.9 E-mail Address	dbrauer@palatinelibrary.org
5.10 Home Address	
5.11 City	Palatine
5.12 State	IL
5.13 Zip Code	60074

Seventh member

5.5 Name	Maureen DeRosa
5.6 Trustee Position	Secretary
5.7 Present Term Ends (mm/year)	05/2027
5.8 Telephone Number	
5.9 E-mail Address	mderosa@palatinelibrary.org
5.10 Home Address	
5.11 City	Palatine
5.12 State	IL

60067

Eighth member

Ninth member

5.5 Name	
5.6 Trustee Position	
5.7 Present Term Ends (mm/year)	
5.8 Telephone Number 5.9 E-mail Address	
5.9 E-mail Address	
5.10 Home Address	
5.11 City	
5.12 State	
5.13 Zip Code	

FACILITY/FACILITIES (6.1-6.3b)

Please provide the requested information about the library's facilities.

6.1 Does the library address the environmental needs of patrons on the autism spectrum?	Yes
6.1b If so, please describe	sensory room and sensory kits for checkout
6.2 Total Number of Meeting Rooms	4
6.2b Total number of times meeting room(s) used by the public during the fiscal year	436
6.3 Total Number of Study Rooms	14
6.3b Total number of times study room(s) used by the public during the fiscal year	10,469

Capital Needs Assessment

Public Act 96-0037, the Public Library Construction Act, requires the Illinois Secretary of State to file a comprehensive assessment report of the capital needs of all Illinois public libraries to the General Assembly every two years. In an effort to compile this data, please fill in the requested information below. If you have any questions about this section, please contact Mark Shaffer (217-524-4901 or mshaffer@ilsos.gov) at the Illinois State Library.

Age of Facility

Please indicate the number of buildings in each category below.

	5 years or less	6-10 years	11-25 years	26-50 years	51-100 years	100+ years
Number of Facilities				1		
Type of Work Needed						

Please provide estimates of the costs for the type of work needed. If you do not have branch locations, the "Other Facilities" columns should be pre-

populated with zeros. If not, please enter zeros to complete the section.

	Headquarters - Number of Buildings		Other Facilities - Number of Buildings	Other Facilities - Estimate \$
General repair/remodeling	1	\$1,548,899		
Structural repairs (walls, foundations, etc.)	1	\$130,400		
Roof repair/replacement				
Heating/ventilation/air conditioning	1	\$425,500		
Electrical systems other than alarms				
Plumbing systems	1	\$137,500		
Egress systems (doors, stairs, etc.)	1	\$58,000		
Fire protection (detectors, alarms, etc.)				
Asbestos abatement				
Security measures	1	\$3,600		
Energy conservation				
Repair of sidewalks, curbing, parking areas	1	\$506,760		
Accessibility measures				
Technology upgrading				
New building construction (construction of a new facility)				
Building additions (adding square feet to existing facility)				

Type of Work in Progress

Please provide estimates of the costs for the type of work currently in progress. If you do not have branch locations, the "Other Facilities" columns should be pre-populated with zeros. If not, please enter zeros to complete the section.

	Headquarters - Number of Buildings	 Other Facilities - Number of Buildings	Other Facilities - Estimate \$
General repair/remodeling			
Structural repairs (walls, foundations, etc.)			
Roof repair/replacement			
Heating/ventilation/air conditioning			
Electrical systems other than alarms			
Plumbing systems			
Egress systems (doors, stairs, etc.)			
Fire protection (detectors, alarms, etc.)			
Asbestos abatement			
Security measures			
Energy conservation			
Repair of sidewalks, curbing, parking areas			
Accessibility measures			
Technology upgrading			
New building construction (construction of a new facility)			
Building additions (adding square feet to existing facility)			

ASSETS AND LIABILITIES (7.1 - 7.13)

The below sections request information regarding property, fiscal accumulations and outstanding liabilities. These sections are required by statute [[75 ILCS 5/4-10, 75 ILCS 16/30-65] to be included in the annual report. Please provide the requested information in each section.

Property

Libraries are required by statute [75 ILCS 5/4-10(4), 75 ILCS 16/30-65(a)(3)] to provide a statement as to property acquired through legacy, purchase,

 7.1 What is the estimated current fair market value for the library's real estate (land and buildings including garages, sheds, etc.)?
 \$48,852,000

 7.2 During the last fiscal year, did the library acquire any real and/or personal property?
 No

IF YES, how much of the property was acquired through the following options? (Enter dollar amount for each option 7.3-7.6 that applies)

Fiscal Accumulations		
7.7 Provide a general description of the property acquired.		
7.6 Other		
7.5 Gift		
7.4 Legacy		
7.3 Purchase		

Libraries are required by statute [75 ILCS 5/4-10(7), 75 ILCS 16/30-65(a)(4)] to provide a statement as to the amount of any fiscal accumulations and the reasons for the accumulations. Please provide this information in the section below.

7.8 Does your library have fiscal accumulations (reserve funds, outstanding fund balances, etc.)?	Yes
7.9 IF YES, then provide a statement that details the dollar amount(s) and the reason(s) for the fiscal accumulations.	As of 06/30/22, the Corporate Fund balance was \$10,312,953. The planned accumulation of reserves is to cover approximately 6 months of expenses should there be a delay in tax receipts. The IMRF Fund balance is \$192,302 and is is to cover any expenses that exceed budget due to unexpected increases incurred by new employee hires. The Special Reserve Fund was \$3,391,452 and is to be used for planned and unplanned future spending for capital improvements and repairs to library facilities. The total of all other funds is \$690,890 which can be spent on expenditures that exceed budget to to unexpected cost increases. The total of all funds balances should be sufficient to sustain operations for 9-12 months should the tax receipts be delayed.

Liabilities

Libraries are required by statute [75 ILCS 5/4-10(8), 75 ILCS 16/30-65(a)(5)] to provide a statement as to any outstanding liabilities, including for bonds still outstanding. Please provide this information in the section below.

7.10 Does your library have any outstanding liabilities including bonds, judgments, settlements, etc.?	Yes
7.11 IF YES, what is the total amount of the outstanding liabilities?	\$3,945,000
7.12 IF YES, then prepare a statement that identifies each outstanding liability and its specific dollar amount.	Bond - \$3,945,000
OPERATING RECEIPTS BY SOURCE (8.1 - 8.21)	

Libraries are required by statute [75 ILCS 5/4-10(1)(9), 75 ILCS 16/30-65(a)(6)] to provide an itemized statement of operating receipts. "Operating receipts" are the monies received and utilized during the library's fiscal year to support the provision of ongoing, day-to-day library services. Only include funds received during the report period. If the library was awarded a grant, but only received part of the funds during the report period, report only the portion of the grant received, not the whole amount of the grant.

Exclude revenue for major capital expenditures, contributions to endowments, revenue passed through to another agency, funds unspent in previous fiscal years (e.g. carryover), and tax anticipation warrants.

NOTE: Round answers to the nearest whole dollar.

Local Government

This includes all local government funds designated by the community, district, or region and available for expenditure by the public library. For example, include receipts from: local property taxes (library taxes), impact fees (IL Highway Code), the Mobile Home Local Services Tax Act. Do not include the value of any contributed or in-kind services or the value of any gifts and donations, library fines, fees, or grants. Do not include state, federal, and other funds passed through local government for library use. Report these funds with state government revenue or federal government revenue, as appropriate.

8.1 Local government [PLS 300] (includes all local government funds designated by the community, district, or region and available for expenditure by the public library, except capital income from bond sales which must be reported in 12.1a only) \$9,185,174 8.1a Is this library's annual tax levy/fiscal appropriation subject to tax caps [the Property Tax Extension Limitation Law, 35 ILCS 200/18-185, et seq.]? Yes 8.1b Local government funds for the ensuing or upcoming/current fiscal year (includes all local government funds designated by the community, district, or region and available for expenditure by the public library, except capital income from bond sales.) \$0		
Limitation Law, 35 ILCS 200/18-185, et seq.]? Yes 8.1b Local government funds for the ensuing or upcoming/current fiscal year (includes all local government funds designated by the community, district, or region and available for expenditure by the public library, Yes \$0 \$0	region and available for expenditure by the public library, except capital income from bond sales which must be	
funds designated by the community, district, or region and available for expenditure by the public library, \$0		Yes
	funds designated by the community, district, or region and available for expenditure by the public library,	\$0
State Government	State Government	

These are all funds distributed to public libraries by state government for expenditure by the public libraries, except for federal money distributed by the state. This includes funds from such sources as penal fines, license fees, and mineral rights.

Note: If operating revenue from consolidated taxes is the result of state legislation, the revenue should be reported under state revenue (even though the revenue may be from multiple sources).

If you are not sure if funds you received through the State of Illinois are federal of state funds, please contact Pat Burg (217-785-1168, pburg@ilsos.gov).

8.7 Total State Government Funds (8.2 + 8.3 + 8.4 + 8.5) [PLS 301]	\$358,189	
8.6 If Other, please specify	CCS/RAILS grant	
8.5 Other State Government funds received	\$5,980	
8.4 Personal property replacement tax	\$220,351	
8.3 Equalization aid grant	\$0	
8.2 Per capita grant	\$131,858	

Federal Government

This includes all federal government funds distributed to public libraries for expenditure by the public libraries, including federal money distributed by the State of Illinois (e.g., LSTA grants paid directly to your library).

If you are unsure if the funds you received through the State of Illinois were federal or state funds, please contact Pat Burg (217-785-1168, pburg@ilsos.gov).

Other Income		
8.12 Total Federal Government Funds (8.8 + 8.9 + 8.10) [PLS 302]	\$0	
8.11 If Other, please specify	-1 Not Applicable	
8.10 Other federal funds received	\$0	
8.9 E-Rate funds received	\$0	
8.8 LSTA funds received	\$0	

This is all operating revenue other than that reported under local, state, and federal funds. Include, for example, monetary gifts and donations received in the current year, interest, library fines, fees for library services,

or grants. Do not include the value of any contributed or in-kind services or the value of any non-monetary gifts and donations.

8.13 Monetary Gifts and Donations	\$56,424
8.14 Other receipts intended to be used for operating expenditures	\$405,917
8.15 TOTAL all other receipts (8.13 + 8.14) [PLS 303]	\$462,341

8.16	Other	non-capital	receipts	placed i	n reserve	funds

Total Operating Receipts

8.17 TOTAL receipts (8.1 + 8.7 + 8.12 + 8.15) [PLS 304]

\$10,005,704

\$0

Safeguarding of Library Funds

This section requests information to verify that libraries meet the statutory required minimum level of insurance for library funds [75 ILCS 5/4-9 and 75 ILCS 16/30-45(e)]. According to these statutes, "the library shall provide the Illinois State Library a copy of the library's certificate of insurance at the time the library's annual report is filed."

For municipalities of less than 500,000 population, 75 ILCS 5/4-9 requires that the bond be "...not less than 50% of the total funds received by the library in the last fiscal year...," or the insurance policy or other insurance instrument's coverage "...shall be in an amount at least equal to 50% of the average amount of the library's operating fund from the prior 3 fiscal years."

For public library districts, 75 ILCS 16/30-45(e) requires that the bond be "...based upon a minimum of 50% of the total funds received by the district in the last previous fiscal year...," or the insurance policy or other insurance instrument's coverage "... shall be in an amount at least equal to 50% of the average amount of the district's operating fund from the prior 3 fiscal years."

8.18a The library safeguards its funds using which option?	Insurance Policy/Instrument
8.18b Proof of Certificate of Insurance for Library Funds	2022-2023 Confirmation of Coveragepdf
8.19 What is the coverage amount of either the surety bond OR the insurance policy/insurance instrument?	\$5,000,000
8.20 Is the amount of the surety bond, insurance policy or other insurance instrument in compliance with library law?	Yes
8.21 The designated custodian of the library's funds is:	Library Treasurer

OPERATING EXPENDITURES BY CATEGORY (9.1 - 11.2)

Libraries are required by statute [75 ILCS 5/4-10(2), 75 ILCS 16/30-65(a)(6)] to provide an itemized statement as to how operating revenues have been expended during the fiscal year report period. "Operating expenditures" are the current and recurrent costs necessary to support the provision of library services.

Include: Significant costs, especially benefits and salaries, that are paid by other taxing agencies (government agencies with the authority to levy tax) "on behalf of" the library may be included if the information is available to the reporting agency. Only such funds that are supported by expenditure documents (such as invoices, contracts, payroll records, etc.) at the point of disbursement should be included.

Exclude: Do not report the value of free items, estimated costs, and capital expenditures.

NOTE: Round answers to the nearest whole dollar.

STAFF EXPENDITURES (9.1-9.3)

This section gathers information on staff benefits and salaries. If the information is available, include benefits and salaries for staff that are paid by other taxing agencies (government agencies with the authority to levy tax) "on behalf of" the library.

NOTE: Round answers to the nearest whole dollar.

9.1 Salaries and wages for all library staff [PLS 350]	\$3,759,991
9.2a Fringe benefits, for all library staff, paid for from either the library's or the municipal corporate authority's appropriation [PLS 351]	\$\$994,999

\$4,754,990

COLLECTION EXPENDITURES (10.1 - 10.4)

Include expenditures for all materials in all formats (e.g., print, microform, electronic) whether purchased, leased or licensed. Exclude charges or fees for interlibrary loans and expenditures for document delivery.

NOTE: Round answers to the nearest whole dollar.

OTHED ODEDATING EVDENDITUDES (11 1 - 11 2)	· · · · ·	
10.4 TOTAL Collection Expenditures (10.1 + 10.2 + 10.3) [PLS 356] \$851,681		
10.3b Please list the types of materials purchased in 10.3a	CD's, DVD's, video games, library of things items	
10.3a Other Materials (CDs, DVDs, video games, etc.) [PLS 355]	\$131,189	
10.2 Electronic Materials (e-books, databases, etc.) [PLS 354]	\$423,131	
10.1 Printed Materials (books, newspapers, etc.) [PLS 353]	\$297,361	

OTHER OPERATING EXPENDITURES (11.1 - 11.2)

This includes all expenditures other than those reported for Staff Expenditures and Collection Expenditures. Exclude purchases of major fixed assets, which should be reported in capital expenditures (12.7).

NOTE: Round answers to the nearest whole dollar.

11.2 TOTAL operating expenditures (9.3 + 10.4 + 11.1) [PLS 358] \$7,467,341 CAPITAL REVENUE AND EXPENDITURES (12.1 - 12.7)	

This section gathers information on capital revenue and expenditures. Provide information for funds received and spent during the fiscal year report period only. If the library was awarded a grant, but only received part of the funds during the report period, report only the amount of the funds received, not the entire grant award.

Capital Revenue

Include funds received during the fiscal year report period for: site acquisitions; new building(s); additions to or renovations of existing buildings; furnishings, equipment, and initial collections for new buildings, building additions, or building renovations; computer hardware and software used to support library operations, to link to networks, or to run information products; new vehicles; or other one-time major projects.

Exclude revenue for: replacement and/or repair of existing furnishings and equipment, regular purchase of library materials, investments for capital appreciation, income passed through to another agency (e.g., fines), and funds unspent in previous fiscal year (e.g., carryover).

NOTE: Round answers to the nearest whole dollar.

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Capital Expenditures

Include funds expended during the fiscal year report period for: site acquisitions; new building(s); additions to or renovations of existing buildings; furnishings, equipment, and initial collections for new buildings, building additions, or building renovations; computer hardware and software used to support library operations, to link to networks, or to run information products; new vehicles; or other one-time major projects.

Exclude expenditures for: replacement and/or repair of existing furnishings and equipment, regular purchase of library materials, investments for capital appreciation, income passed through to another agency (e.g., fines), and funds unspent in previous fiscal year (e.g., carryover).

NOTE: Round answers to the nearest whole dollar.

12.7 Total Capital Expenditures [PLSC 405]	\$574,196
PERSONNEL (13.1 - 13.46)	

Include all positions funded in the library's budget whether those positions are filled or not. Report position figures as of the last day of the fiscal year. Include only paid employees. Do NOT include volunteers.

Report personnel in the appropriate categories based on the type of library work being performed rather than on an employee's educational qualifications.

The FTE (full-time equivalent/employee) calculator utilizes the IMLS/PLSC national standard for a full-time work week as 40 hours per week. Illinois libraries should report each staff member's hours per week based on the number of hours worked. If your library considers 35-39+ hours per week as a full-time work week, then report using those figures. DO NOT inflate the hours your library considers as a full-time work week in order to force the resulting calculation to equal 1 FTE. For national comparison purposes, your library must report the total hours per week based on your local standard. For example, for an Illinois library that considers 37.5 hours per week as a full-time work week, the FTE calculation reported nationally will be .9375 or .94 rather than 1.00.

Group A

This category includes all LIBRARIANS with MASTER'S DEGREES from an American Library Association (ALA) ACCREDITED program of Library and Information Studies. Another row will automatically appear once data is entered in the current row.

Summary	16	16		600.00
	13.1 Position Title	13.2 Primary Work Area	13.3 Hourly Rate	13.4 Total Hours/Week
	Executive Director	Library Director		37.50
	Assistant Director	Assistant Library Director		37.50
	Assistant Manager	Adult Services		37.50
	Manager	Children\'s Services		37.50
	Manager	Automation/Technology/Systems		37.50
	Librarian	Children\'s Services		37.50
	Lead Cataloger	Cataloging		37.50
	Manager	Adult Services		37.50
	Manager	Collection Development Acquisitions		37.50
	Librarian	Adult Services		37.50
	Librarian	Young Adult Services		37.50
	Librarian	Children\'s Services		37.50
	Librarian	Children\'s Services		37.50
	Librarian	Automation/Technology/Systems		37.50
	Librarian	Adult Services		37.50
	Librarin	Reference		37.50

Group A Total

13.5 Total Group A: FTE ALA-MLS (13.4 / 40) [PLS 250]

15.00

Group A hidden group hours

Group B

This category includes other librarians. Include employees with the TITLE of LIBRARIAN who either have other types of library education (non-American Library Association (ALA) accredited library degrees; undergraduate library science majors or minors) OR do paid work that usually requires professional training and skill in the theoretical or scientific aspects of library work, or both, as distinct from its mechanical or clerical aspects. Another row will automatically appear once data is entered in the current row.

Summary	12	12	12	\$0.00	340.00
	13.6 Position Title	13.7 Primary Work Area	13.8 Education Level	13.9 Hourly Rate	13.10 Total Hours/Week
	Library Associate II	Reference	Less than a Bachelor's degree		37.50
	Library Associate II	Children\'s Services	Bachelor's Degree: No library science		25.00
	Library Associate II	Reference	Master's Degree: Not in library science		25.00
	Library Associate II	Children\'s Services	Master's Degree: Not in library science		20.00
	Library Associate II	Reference	Bachelor's Degree: No library science		20.00
	Library Associate II	Children\'s Services	Less than a Bachelor's degree		37.50
	Library Associate III	Children\'s Services	Bachelor's Degree: No library science		37.50
	Library Associate II	Reference	Less than a Bachelor's degree with LTA		25.00
	Library Associate II	Children\'s Services	Less than a Bachelor's degree		25.00
	Libary Associate II	Reference	Bachelor's Degree: No library science		25.00
	Library Associate II	Reference	Bachelor's Degree: No library science		37.50
	Library Associate	Children\'s Services	Bachelor's Degree: No library science		25.00

Group B Total

13.11 Total Group B: FTE Other Librarians (13.10/40)	8.50
13.12 Total FTE Librarians (13.5 + 13.11] [PLS 251]	23.50

Group C

This category includes full-time and part-time professional staff without the title of librarian and administrative support specialists (personnel director, business manager, public relations, other non-library specialists), information technology professionals (IT director, webmaster) and other technical and clerical employees.

13.13 Total hours worked in a typical week by all Group C employees	1,642.00
13.14 Minimum hourly rate actually paid	\$13.01
13.15 Maximum hourly rate actually paid	\$45.60
13.16 Total FTE Group C employees (13.13 / 40)	41.05
Group D	

This category includes full-time and part-time pages or shelvers.

Group E		
13.20 Total FTE Group D employees (13.17 / 40)	0.00	
13.19 Maximum hourly rate actually paid	\$0.00	
13.18 Minimum hourly rate actually paid	\$0.00	
13.17 Total hours worked in a typical week by all Group D employees	0.00	

This category includes full-time and part-time building maintenance, security or plant operation employees.

13.21 Total hours worked in a typical week by all Group E employees	182.50
13.22 Minimum hourly rate actually paid	\$17.42
13.23 Maximum hourly rate actually paid	\$46.42

Librarian Vacancias	
13.26 Total FTE Paid Employees (13.12 + 13.25) [PLS 253]	69.11
13.25 Total FTE Other Paid Employees from Groups C, D, and E (13.16 + 13.20 + 13.24) [PLS 252]	45.61
13.24 Total FTE Group E employees (13.21 / 40)	4.56

Librarian vacancies

Include only those budgeted librarian positions vacant on the last day of this fiscal year for which there was an active search while the position remained vacant. Another row will automatically appear once data is entered in the current row.

Summary	1	1	1	37.50	1	\$65,548.00	\$98,322.00
	13.27 Position Title	13.28 Primary Work Area	13.29 Education Level	Hours/Week	13.31 Number of Weeks Vacant during report period.		
	Assistant Manager	Children\'s Services	Master's Degree (ALA accredited)	37.50	1	\$65,548.00	\$98,322.00

Newly Created Librarian Positions

Include any newly created librarian positions which were created during the fiscal year reporting period. Another row will automatically appear once data is entered in the current row.

Summary							
	13.34 Position Title	13.35 Primary Work Area	13.36 Education Level	13.37 Total Hours/Week	13.38 Current Status: Filled or Unfilled	13.39 Date Filled (mm/year, if applicable)	

Eliminated Librarian Positions

An eliminated librarian position is one that was budgeted for during the previous fiscal year period but was not in the budget for the current report period. Another row will automatically appear once data is entered in the current row.

Summary					
	13.40 Position Title	13.41 Primary Work Area	13.42 Education Level	Eliminated	13.46 Reason Eliminated
					<u> </u>
I TDD/		2/4/4 4/4_)			

LIBRARY VISIIS (14.1 - 14.1a)

This section collects information on the number of library visits. This is prefilled, based on the answer from Section 2.14.

14.1 Total annual visits/attendance in the library [PLS 501]	313,044
14.1a Library Visits Reporting Method [PLS 501a]	Annual Count
DDOCDAMS ACTIVITIES & ATTENDANCE (15.1 - 15.30)	

PROGRAMS, ACTIVITIES & ATTENDANCE (15.1

Synchronous Programs:

A program is any planned event which introduces the group attending to any of the broad range of library services or activities or which directly provides information to participants. Programs may cover use of the library, library services, or library tours. Programs may also provide cultural, recreational, or educational information, often designed to meet a specific social need. Examples of these types of programs include film showings; lectures; story hours; literacy, English as a second language, citizenship classes; and book discussions.

Count all programs, whether held on- or off-site, or held virtually as a group that are sponsored or co-sponsored by the library. Exclude programs sponsored by other groups that use library facilities. If programs are offered as a series, count each program in the series. For example, a film series offered once a week for eight weeks should be counted as eight programs. Exclude library activities delivered on a one-to-one basis, rather than to a group, such as one-to-one literacy tutoring, services to homebound, resume writing assistance, homework assistance, and mentoring activities.

Note: For more information, please refer to the Counting Opinions login screen for links to: "Guidance for Programs: Live Virtual and Recorded", "How to Count Programs and Activities", and "Virtual Programming Guidelines".

Self-Directed Activities:

A self-directed activity is any planned event for which the patron can participate on their own (instead of at a designated time with a group). Registration is not required. A staff member may monitor the activity, but may or may not directly interact with the participants. Examples of these types of events include drop-in craft sessions, take and make kits, library scavenger hunts (when not done as part of a group), etc.

Count all self-directed activities, whether held on- or off-site, that are sponsored or co-sponsored by the library. Exclude activities sponsored by other groups that use library facilities. If activities are offered as a series, count each activity in the series.

Note: For more information, please refer to the Counting Opinions login screen for links to: "Guidance for Programs: Live Virtual and Recorded", "How to Count Programs and Activities", and "Virtual Programming Guidelines".

	15.1 Synchronous Programs (All Group Programs by Age)	15.2 Attendance	15.3 Self Directed Activities	15.4 Self Directed Activity Participants
Children (0-5)	220	7,652	174	8,449
Children (6-11)	192	6,000	62	7,961
Young Adults (12-18)	55	1,113	17	1,503
Adults (19 and older)	378	5,723	28	570
General Interest	90	6,503	24	4,302
Total	935	26,991	305	22,785

Onsite, Offsite and Virtual (All Group Programs by Type)

	15.29 Program Sessions	15.30 Program Attendance		
Synchronous In-Person Onsite Program Sessions	935	26,991		
Synchronous In-Person Offsite Program Sessions				
Synchronous Virtual Program Sessions				
Total	935	26,991		

Asynchronous Virtual Presentations (Subset of Self-Directed Activities)

15.37 Total Number of Asynchronous (Virtual) Program Presentations [PLS 620]	-1 Unknown
15.38 Total Views of Asynchronous (Virtual) Program Presentations [PLS 630] -	-1 Unknown

Special Programming

15.39a Did the library provide any special programming for patrons on the autism spectrum?	No
REGISTERED USERS (16.1 - 16.4)	

This section collects information about the number of resident and non-resident library users. A registered user is a library user who has applied for and received an identification number or card from the public library that has established conditions under which the user may borrow library materials and gain access to other library resources.

Note: Files should have been purged within the past three (3) years.

16.1 Total Number of Unexpired Resident Cards	39,931
16.2a Total Number of Unexpired Non-resident Cards	179
16.2a (1) Of the total in 16.2a, how many Cards for Kids Act cards were issued?	17

16.2a (2) Of the total in 16.2a, how many Disabled Veterans cards were issued?	2
16.2b What was the total amount of the fees collected from the sale of non-resident cards during the past fiscal year?	\$15,381.91
16.3 Total Number of Registered Users (16.1 + 16.2a) [PLS 503]	40,110
16.4 Is your library's registered user/patron file purged a minimum of one time every three years?	Yes
16.5 Current Overdue Fine Policy [PLS 504]	Yes

RESOURCES OWNED (17.1 - 17.9)

Libraries are required by statute [75 ILCS 5/4-10(3), 75 ILCS 16/30-65(a)(6)] to provide a statement as to the number and character of items in the library's collection available for use as of the last day of the fiscal year report period.

This section of the survey collects data on selected types of materials. It does not cover all materials (i.e., microforms, loose sheet music, maps, and pictures) for which expenditures are reported under Print Materials Expenditures, Electronic Materials Expenditures, and Other Material Expenditures. Under this category report only items the library has acquired as part of the collection and cataloged, whether purchased, lease, licensed, or donated as gifts that have been purchased, leased or licensed by the library, a consortium, the state library, a donor or other person or entity. Included items must only be accessible with a valid library card or at a physical library location; inclusion in the catalog is not required. Do not include items freely available without monetary exchange. Do not include items that are permanently retained by the patron; count only items that have a set circulation period where it is available for their use. Count electronic materials at the administrative entity level; do not duplicate numbers at each branch.

For guidance in counting electronic materials, please reference the following guide: Counting Electronic Materials for the IPLAR

17.1 Print Materials [PLS 450]	159,212
17.2 Current Print Serial Subscriptions	222
17.3 Total Print Materials (17.1+17.2)	159,434
17.4 E-books Held at end of the fiscal year [PLS 451]	2,007,999
17.5a Audio Recordings: Physical Units Held at end of the fiscal year [PLS 452]	10,868
17.5b Audio Recordings: Downloadable Units Held at end of the fiscal year [PLS 453]	446,723
17.6a DVDs/Videos: Physical Units Held at end of the fiscal year [PLS 454]	29,617
17.6b DVDs/Videos: Downloadable Units Held at end of the fiscal year [PLS 455]	58,789
17.6c Other Circulating Physical Items [PLS 462]	580
17.6d Total Physical Items in Collection [PLS 461]	200,277

Electronic Collections

Report the number of electronic collections. An electronic collection is a collection of electronically stored data or unit records (facts, bibliographic data, abstracts, texts, photographs, music, video, etc.) with a common user interface and software for the retrieval and use of the data. An electronic collection may be organized, curated and electronically shared by the library, or rights may be provided by a third party vendor. An electronic collection may be funded by the library, or provided through cooperative agreement with other libraries, or through the State Library. Do not include electronic collections that are provided by third parties and freely linked to on the web.

Electronic Collections do not have a circulation period, and may be retained by the patron. Remote access to the collection may or may not require authentication. Unit records may or may not be included in the library's catalog; the library may or may not select individual titles. Include electronic collections that are available online or are locally hosted in the library.

Note: The data or records are usually collected with a particular intent and relate to a defined topic.

Report the number of electronic collections acquired through curation, payment or formal agreement, by source of access.

17.7 Local/Other Cooperative agreements [PLS 456]	51
17.8 State (state government or state library) [PLS 457]	16

17.9 Total Electronic Collections (17.7 + 17.8) [PLS 458]

USE OF RESOURCES (18.1 - 18.17)

Libraries are required by statute [75 ILCS 5/4-10(3), 75 ILCS 16/30-65(a)(6)] to provide a statement as to the number and character of items circulated by the library. Report for the library's entire fiscal year.

For guidance in counting electronic item usage, please reference the following guide: <u>Counting Electronic Item Usage for the IPLAR</u>

18.1 Number of adult materials loaned	625,721	
18.2 Number of young adult materials loaned	45,901	
18.3 Number of children's materials loaned [PLS 551]	610,069	
18.4 Total number of materials loaned (18.1 + 18.2 + 18.3)	1,281,691	

Report circulation, including renewals, by the material types below.

For guidance in counting electronic content circulation and usage, please reference the following guide: Reporting Electronic Item Usage for the IPLAR

18.5 Books- Physical	810,502	
18.6 Videos/DVDs- Physical	133,099	
18.7 Audios (include music)- Physical	37,823	
18.8 Magazines/Periodicals- Physical	11,270	
18.9 Other Items- Physical [PLS 561]	28,097	
18.10 Physical Item Circulation (18.5-18.9) [PLS 553]	1,020,791	
18.11 Use of Electronic Materials [PLS 552]	260,900	
18.12 Total Circulation of Materials (18.10+18.11) [PLS 550]	1,281,691	
18.13 Successful Retrieval of Electronic Information [PLS 554]	8,638	
18.14 Electronic Content Use (18.11+18.13) [PLS 555]	269,538	
18.15 Total Collection Use (18.10+18.11+18.13) [PLS 556]	1,290,329	
18.16 Interlibrary Loans Provided TO other libraries [PLS 575]	46,605	
18.17 Interlibrary Loans Received FROM other libraries [PLS 576]	66,554	

PATRON SERVICES (19.1-19.2)

This section gathers information on services the library provides to its patrons. Please fill in the information requested.

Reference Transactions

Reference Transactions are information consultations in which library staff recommend, interpret, evaluate, and/or use information resources to help others to meet particular information needs.

A reference transaction includes information and referral service as well as unscheduled individual instruction and assistance in using information sources (including web sites and computer-assisted instruction). Count Readers Advisory questions as reference transactions.

NOTE: It is essential that libraries do not include directional transactions in the report of reference transactions. Directional transactions include giving instruction for locating staff, library users, or physical features within the library. Examples of directional transactions include, "Where is the reference librarian? Where is Susan Smith? Where is the rest room? Where are the 600s? Can you help me make a photocopy?"

If an annual count is not available, then select a typical week and multiply by 52 to estimate the annual count.

19.1 Total Annual Reference Transactions [PLS 502]	149,933
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67

One-on-One Tutorials

One-on-one tutorials are when a staff member spends a considerable amount of time tutoring or teaching a patron on a specific subject. Note that these are different from programs, which are put on for a group, and reference transactions, which are limited to information consultations (see definition above).

19.2 Total Annual One-on-One Tutorials	4,784
AUTOMATION (20.1 - 20.5	

This section is collecting information about automation technology in your library. Please provide the requested information below.

20.1 Total number of ALL computers in the library	264
20.2 Total number of PUBLIC USE (Internet and non-Internet accessible) computers in the library)	130
20.3 Is your library's catalog automated?	Yes
20.4 Is your library's catalog accessible via the web?	Yes
20.5 Does your library have a telecommunications messaging device for the hearing impaired?	
INTERNET (21.1 - 21.9)	

This section collects information about internet services in the library facility. Please provide the requested information below.

21.1 Does your library have Internet access?	Yes
21.2a What is the maximum speed of your library's Internet connection? (Select one)	45 Mbps or more
21.2b If Other, please specify	N/A
21.3 What is the monthly cost of the library's internet access?	\$1,868
21.4 Number of Internet Computers Available for Public Use [PLS 650]	119
21.5 Number of Uses (Sessions) of Public Internet Computers Per Year [PLS 651]	32,648
21.5a Reporting Method for Number of Uses of Public Internet Computers Per Year [PLS 651a]	Annual Count
21.6 Wireless Sessions Per Year [PLS 652]	433,174
21.6a Reporting Method for Wireless Sessions [PLS 652a]	Annual Count
21.7 Does your library utilize Internet filters on some or all of the public access computers?	Yes
21.8 Does your library provide instruction (workshops, classes) to patrons on the use of the Internet?	Yes
21.9 Number of website visits or sessions to your library website [PLS 653]	1,042,353Select

E-RATE (22.1 - 22.3)

E-Rate is the commonly used name for the Schools and Libraries Program of the Universal Service Fund, which is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC). The program provides discounts to assist schools and libraries in the United States to obtain affordable telecommunications and Internet access.

22.1 Did your library apply directly for E-rate discounts for the fiscal year?	No
22.3 If NO, why did your library NOT participate in the E-rate program?	cumbersome for amount that we'd receive
STAFF DEVELOPMENT & TRAINING (23.1 - 23.5)	

This section focuses on staff development and training. Please provide the requested information below.

23.1 How much money did your library spend on staff development and training this fiscal year? (Round answer to the nearest whole dollar.)	\$33,472
23.2 Does the above amount include travel expenses?	Yes
23.3 How many hours of training did employees receive this year?	2,997.00
23.4 Does your library provide training to enable staff to better serve their patrons on the autism spectrum?	No
23.5 Would you like to receive autism training at your library?	Yes

Annual Count

COMMENTS AND SUGGESTIONS (24.1-24.3)

Please use this section to provide further information about your library and/or comments or suggestions for changes to the IPLAR process. We will use the comments you supply to better represent your data to the Public Library Survey and to help improve future versions of the IPLAR.

24.1 Are there any other factors that may have affected your library's annual report data of which you would like to make us aware?	-1No Comments
24.2 Are there any unique programs or services your library provided during the report period of which you would like to make us aware?	-1No Comments
24.3 Please provide any comments, suggestions or concerns about the Illinois Public Library Annual Report (IPLAR).	-1No Comments

COVID-19 QUESTIONS

Closed Outlets Due to COVID-19	No
Public Services During COVID-19	Yes
Electronic Library Cards Issued During COVID-19	Yes
Reference Service During COVID-19	Yes
Outside Service During COVID-19	Yes
External WiFi Access Added During COVID-19	No
External WiFi Access Increased During COVID-19	No
Staff Re-Assigned During COVID-19	No

PUBLIC LIBRARY DISTRICT SECRETARY'S AUDIT (25.1-25.5) DISTRICT LIBRARIES ONLY

Public Library Districts are required by statute [75 ILCS 16/30-65(a)(1),(c)(d)] to submit the Public Library District Secretary's Audit.

NOTE: If there ARE any errors or discrepancies, please list and explain fully. NOTE: Only DISTRICT libraries need to complete this Section, all other libraries should select "Not Applicable" for all questions in this section.

25.5 Date the Secretary's Audit was completed	07/28/2023
25.4 Second board member completing the audit	Bhumika Puklin
25.3 First board member completing the audit	Hal Snyder
25.2 If NO, please list and explain any errors or discrepancies.	
25.1 Were the secretary's records found to be complete and accurate?	Yes

IPLAR CERTIFICATION

Please have the library director, board president and board secretary type their names in the boxes provided to certify that they agree with the following statement:

This Illinois Public Library Annual Report (IPLAR) is being filed in accordance with 75 ILCS 5/4-10 (municipal libraries) or 75 ILCS 16/30-65 (public library districts). The undersigned authorized agents for this public library: (1) accept and acknowledge that the appended IPLAR is essentially accurate and correct; (2) transmit the appended IPLAR for review and any subsequent resolution; and, (3) agree that the electronic IPLAR copy submitted to the Illinois State Library shall serve as the official file copy.

	Electronic Signature	Date
Library Director	Jeannie Dilger	2023-08-15
President	Debby Brauer	2023-08-15
Secretary	Maureen DeRosa	2023-08-15

IPLAR SUBMISSION REMINDERS

Follow these steps for IPLAR submission:

1. Select the "Verify" button located at the top of the screen.

2. Review the form and resolve any required fields or edit checks (they will be highlighted in red). In the case of edit checks, explain pragmatically why this

year's answer is equal to, less than, or more than the previous year's answer. 3. Select the "Submit/Lock" button at the top of the page.

NOTE: All required questions must be answered and all edit checks must contain narrative notes in order for the survey to electronically submit, otherwise you will be taken to a review screen listing the questions that require additional information. If you have trouble getting the form to submit/lock, please contact Pat Burg (217-785-1168, pburg@ilsos.gov).