

Comment Cards

November 2025

Positives

There were 8 positive comments, with most focusing on customer service. Other positives were:

- Crafting
- Elevators
- Chair Yoga
- CPR Class
- Book Club
- Environment

“I love this place. It’s bigger, has more variety, and more resources for different areas of interests.”

Negatives

There were 3 negative comments about the following:

- Use of the xerox machine
- Not enough book club events
- Member did not introduce themselves

“the person in Member Services did not did not introduce themselves so I do not know who I talked to. The point of it is that I would have liked to know who I was talking to.”

“I just wanted to say thank you for giving me permission to record the staff-only elevator at the library. I really appreciate it. I'd also like to thank Mr. Szczesny for helping me arrange the time and date, and Mr. Polo for opening the door, and being kind and helpful. Thanks again to all of you for your time and support.”

Staff Appreciation



A number of staff members were called out for their exceptional service:

- Azlin
- Priscilla
- Emily
- Lupe
- Sarah

“Sarah was amazing at the info desk. She was patient, answered questions, and was all around great at customer service.”

“Azlin was very patient. She knew what to do to find the problem and fix it.”

“I had a wonderful time making a critcut bookmark with Pricilla, Emily, and Guadalupe. Thank you.”

