

Comment Cards

January 2026

Positives

There were 8 positive comments about the following:

- Painting Classes
- Winter Reading
- Environment
- Customer Service
- Book Requests

"I just wanted to let whoever know the yeti gif with bingo chips being pelleted at him brings me such delight. I can't tell you how many people I have shared it with. Bringing laughter to all! Kudos to whoever created that because it's cute, ridiculous, and funny all at the same time!"

Yeti, set, read!"

Staff Appreciation



A number of staff members were called out for their exceptional service:

- Ann



"Happy to learn today that if I sign my family up (and complete) the winter reading challenge, I am helping my community through the Greater Family Health. Thank you Ann for this info!"

Negatives

There was 1 negative comment about customer service.

"This person has no idea how to talk to people. Do not place them to deal with kids or adults. Thank you."

"I want to thank your staff who helped me with log in issues I was having with my Hoopla account. The issue was a typo on my part. Your staff was kind, attentive and very patient. Your staff is professional and amazing! Thank you SO much!"

"The decor looks great! Sci-Fi section is reorganized great! Please add Piranesi by Susanna Clarke. Your staff is friendly and helpful! Have a God blessed day, amen"

"Thank you so much for purchasing a book I requested: Finding Anywhere by Joe Lazar. I appreciate it very much."

"Attended workshop painting activity tonight, and it was a nice evening. Can more painting activities be added onto the calendar?"

