

DIRECTOR'S MONTHLY REPORT

APRIL 2021

ACTIVITIES

HR Manager Mary Schaeffer will be retiring in May. Melissa Gardner and I completed interviews for her replacement. I'm pleased to announce that Andrea Aguirre will be joining us May 10.

The Finance Manager position also became vacant this month. We'll be utilizing some interim accounting assistance from Lauterbach & Amen while we fill the position.

RENOVATION UPDATE

This month, general contractor F.H. Paschen wrapped up a lot of items in the east and west construction zones, including installing cabinets, touch up painting, and cleaning.

EAST SIDE

At the end of the month, FHP officially turned over the east side (future home of Teen, new materials, and AV) to the Library. Current Technologies installed security cameras and WiFi access points in preparation for moving YTS into this area temporarily in phase 2.

The last week of the month, movers Iron Mountain came and relocated most of the youth collections to the east side temporarily. New carpet and lighting will be installed in the youth area as part of phase 2, which starts Monday, May 3.



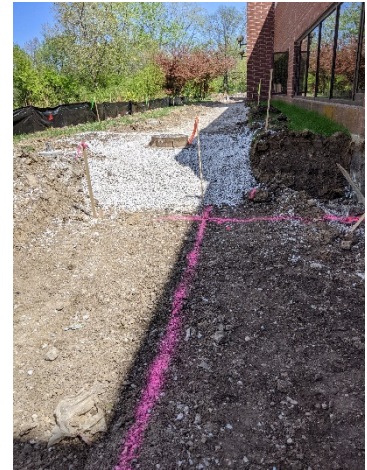
WEST SIDE

Sound-proofed doors are delayed for the recording studios, but most of the remaining work is done in the Workshop. West side turnover will happen in a couple of weeks.

Also in early May, furniture vendors will start bringing in and installing furniture for The Workshop and the teen area.

EXTERIOR

Work has begun on the exterior sidewalk, which will link the east and west parking lots with the new north entrance. A snow melt system will keep the sidewalks clear in winter, just like the front walks. The excavation has uncovered very few surprises, although the height of the irrigation system sprinklers will need to be adjusted.



SECOND FLOOR

New study rooms are moving quickly. Walls were painted and carpet installed. We expect turnover of this area in the next few weeks, after which FHP will move on to the Board Room and former Quiet Reading Room.

EXTERNAL MEETINGS

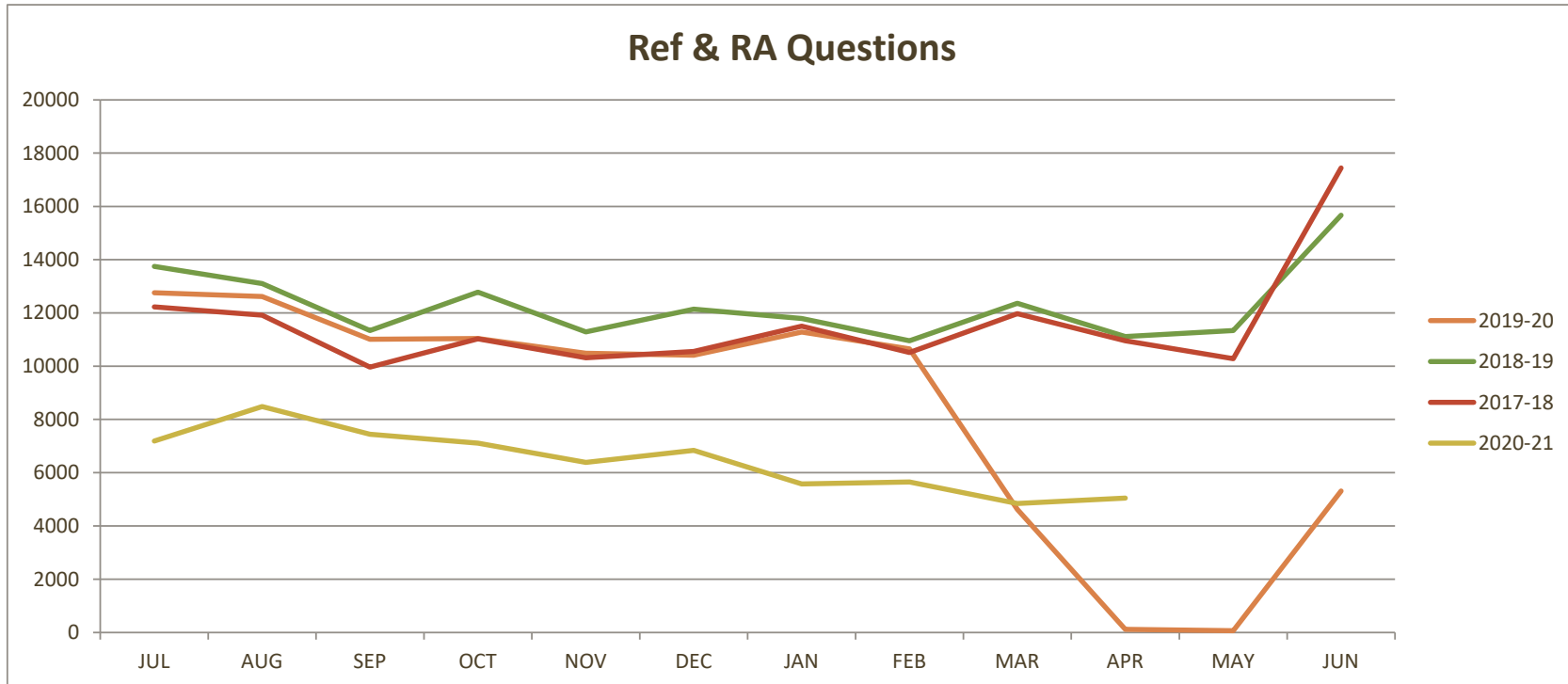
All meetings were conducted virtually, except where noted.

- HE Chamber WEB board, 4/5
- North Suburban Directors, 4/5
- District 15 Advisory Committee, 4/6
- F.H. Paschen construction meetings, Main Library, 4/7, 4/14, 4/21, & 4/28
- Leadership Coaching Group, 4/9
- CCS Governing Board, 4/14
- AVI technology coordination meetings, 4/16 & 4/20
- HE Chamber Women Engaged in Business, 4/19
- Rotary of Palatine, 4/21
- Iron Mountain site visit, 4/23
- Health insurance broker GCG, 4/26
- POC budget meeting, 4/26
- POC Board meeting, 4/28
- Foundation, 4/29

Jeannie Dilger

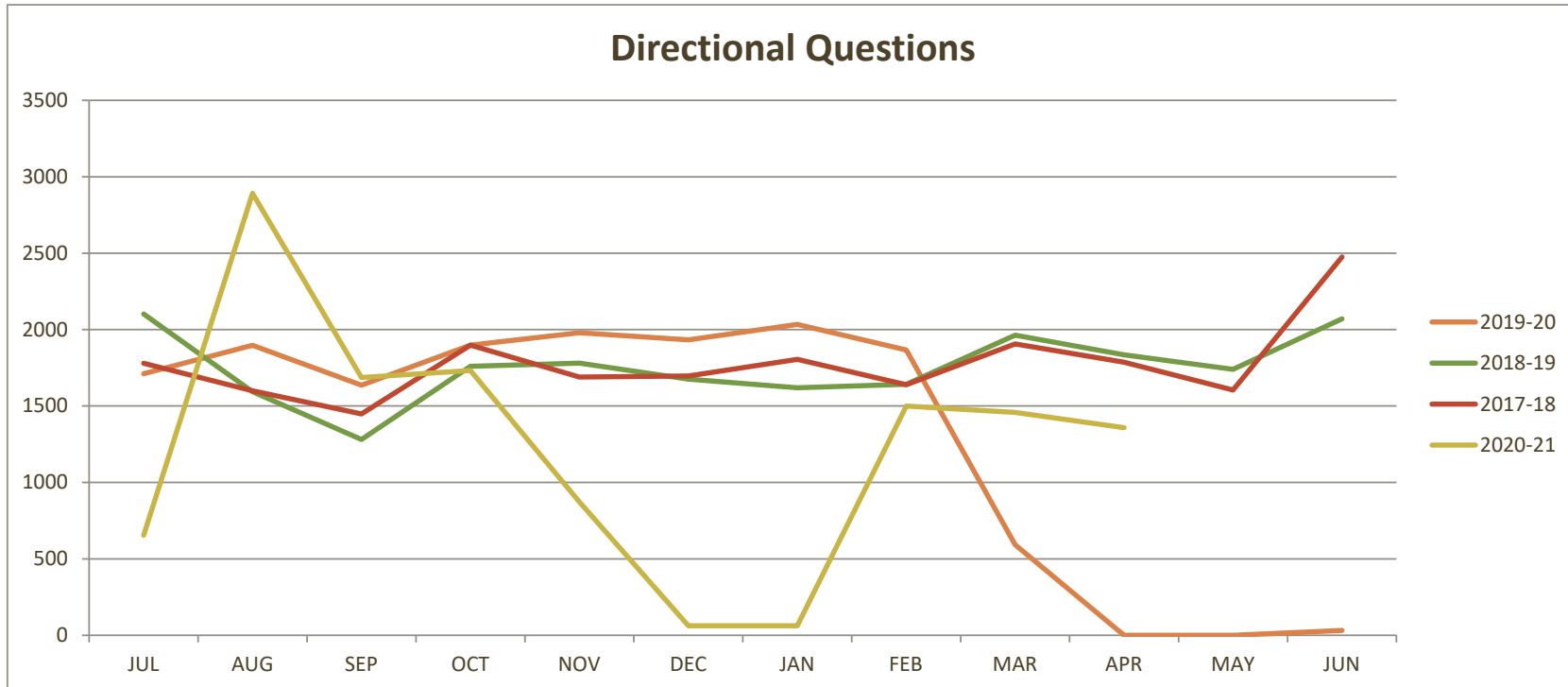
REFERENCE and READERS ADVISORY

	<u>JUL</u>	<u>AUG</u>	<u>SEP</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUN</u>	<u>TOTAL</u>
2017-18	12227	11916	9966	11030	10313	10555	11501	10511	11974	10953	10282	17441	138669
2018-19	13746	13103	11340	12779	11290	12140	11789	10955	12360	11113	11336	15667	147618
2019-20	12755	12616	11010	11036	10487	10409	11284	10649	4621	119	67	5310	100363
2020-21	7188	8483	7441	7111	6382	6838	5576	5647	4840	5045			64551



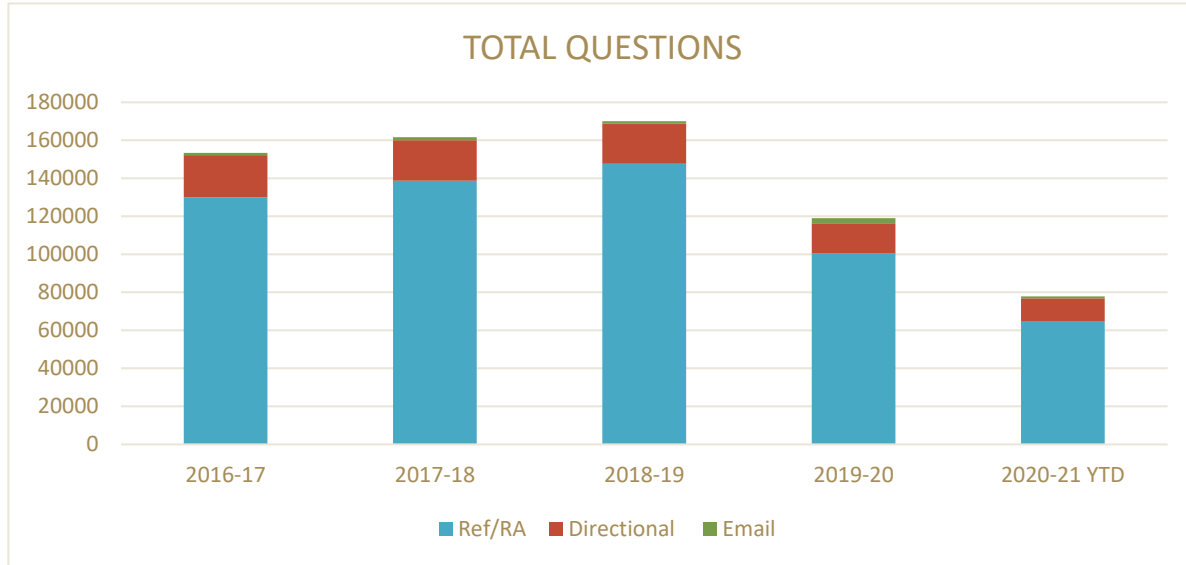
DIRECTIONAL

	<u>JUL</u>	<u>AUG</u>	<u>SEP</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUN</u>	<u>TOTAL</u>
2017-18	1779	1599	1448	1898	1689	1696	1805	1639	1906	1786	1604	2475	21324
2018-19	2102	1593	1281	1760	1780	1675	1619	1642	1963	1835	1740	2070	21060
2019-20	1711	1897	1636	1898	1979	1933	2034	1866	592	0	0	32	15578
2020-21	654	2891	1686	1732	872	62	62	1499	1458	1358			12274



TOTAL QUESTIONS

	<u>2016-17</u>	<u>2017-18</u>	<u>2018-19</u>	<u>2019-20</u>	<u>2020-21 YTD</u>
Ref/RA	129939	138669	147618	100363	64551
Directional	22209	21324	21060	15578	12274
Email	1171	1566	1380	3051	1004
TOTAL	153319	161559	170058	118992	77829



CIRCULATION STATS
2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	Fiscal YTD	Last Fiscal YTD	% Change
<u>Main</u>													
Juvenile Print	29,507	33,774	32,784	41,835	37,660	29,434	17,008	29,033	34,240	31,617	316,892	339,293	-7%
*Juvenile Non-Print	3,021	3,221	2,326	3,228	2,969	2,431	1,278	1,853	2,276	1,986	24,589	48,405	-49%
Total Juvenile	32,528	36,995	35,110	45,063	40,629	31,865	18,286	30,886	36,516	33,603	341,481	387,698	-12%
Total Young Adult	2,696	3,427	2,687	3,239	2,986	2,494	1,407	2,058	2,633	2,660	26,287	26,282	0%
Adult Print	19,766	22,346	18,181	22,430	20,925	17,593	11,334	16,751	19,278	18,003	186,607	225,319	-17%
*Adult Non-Print	12,825	14,924	12,991	16,560	14,411	10,308	5,969	9,873	11,731	10,602	120,194	187,900	-36%
Total Adult	32,591	37,270	31,172	38,990	35,336	27,901	17,303	26,624	31,009	28,605	306,801	413,219	-26%
TOTAL MAIN LIBRARY	67,815	77,692	68,969	87,292	78,951	62,260	36,996	57,510	70,158	64,868	672,511	827,199	-19%
<u>North Hoffman</u>													
Juvenile Print	1,457	1,526	1,425	1,496	1,361	982	590	1,274	1,822	1,738	13,671	22,331	-39%
*Juvenile Non-Print	239	246	106	127	101	73	28	66	94	111	1,191	4,435	-73%
Total Juvenile	1,696	1,772	1,531	1,623	1,462	1,055	618	1,340	1,916	1,849	14,862	26,766	-44%
Total Young Adult	121	118	85	124	79	74	60	80	58	73	872	918	-5%
Adult Print	227	216	495	581	486	376	352	470	474	475	4,152	3,447	20%
*Adult Non-Print	457	424	362	496	405	335	261	397	457	388	3,982	8,696	-54%
Total Adult	684	640	857	1,077	891	711	613	867	931	863	8,134	12,143	-33%
TOTAL N. HOFFMAN	2,501	2,530	2,473	2,824	2,432	1,840	1,291	2,287	2,905	2,785	23,868	39,827	-40%
<u>Rand Road</u>													
Juvenile Print	570	726	238	172	136	52	48	91	222	205	2,460	8,891	-72%
*Juvenile Non-Print	169	179	76	82	40	11	4	49	65	58	733	3,553	-79%
Total Juvenile	739	905	314	254	176	63	52	140	287	263	3,193	12,444	-74%
Total Young Adult	31	62	35	3	5	3	4	11	14	11	179	331	-46%
Adult Print	62	82	94	110	50	24	23	43	142	129	759	1,378	-45%
*Adult Non-Print	360	377	178	224	144	54	28	82	67	93	1,607	7,173	-78%
Total Adult	422	459	272	334	194	78	51	125	209	222	2,366	8,551	-72%
TOTAL RAND ROAD	1,192	1,426	621	591	375	144	107	276	510	496	5,738	21,326	-73%

CIRCULATION STATS
2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	Fiscal YTD	Last Fiscal YTD	% Change
Digital Collections													
Overdrive	14,360	13,694	11,363	11,653	11,601	14,972	18,208	16,641	17,624	16,261	146,377	94,292	55%
hoopla	4,139	3,760	3,408	3,269	3,355	3,306	3,930	3,396	3,571	3,163	35,297	25,645	38%
Kanopy	1,200	1,011	984	1,025	1,065	1,428	1,228	1,329	1,262	1,315	11,847	7,607	56%
TOTAL DIGITAL	19,699	18,465	15,755	15,947	16,021	19,706	23,366	21,366	22,457	20,739	193,521	127,544	52%
CIRC. OF MATERIALS	91,207	100,113	87,818	106,654	97,779	83,950	61,760	81,439	96,030	88,888	895,638	1,015,896	-12%
Electronic Info Retrieval	1,677	1,508	1,462	1,511	1,392	1,212	621	462	724	1,132	11,701	17,823	-34%

TOTAL CIRCULATION	92,884	101,621	89,280	108,165	99,171	85,162	62,381	81,901	96,754	90,020	907,339	1,033,719	-12%
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Self Checkout

# of Items		15,124	11,145	13,109	10,107	217	5	11,508	13,325	11,556	86,096	144,769	-41%
% of Total Checkouts		15%	13%	12%	10%	0%	0%	14%	14%	13%	10%		

Reciprocal Borrowing (other than CCS)

Items Loaned	1,918	2,458	1,421	1,829	1,637	788	164	1,089	1,208	1,251	13,763	37,718	-64%
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Library Card Registration

Card Activity

New PPLD Cards	160	319	155	153	111	88	117	124	150	164	1,541	2,906	154
New RBP's	12	17	10	16	4	0	0	3	8	9	79	425	8
Renewals (PPLD/RBP)	170	281	338	447	72	19	14	28	22	34	1,425	6,114	143
Non-Resident Cards													
Renewals Non-Resident	8	1	2	4	2	4	0	7	3	11	42	47	4
New Non-Resident											0	7	0
TOTAL ACTIVITY:	350	618	505	620	189	111	131	162	183	218	3,087	9,499	491

Card Registrations

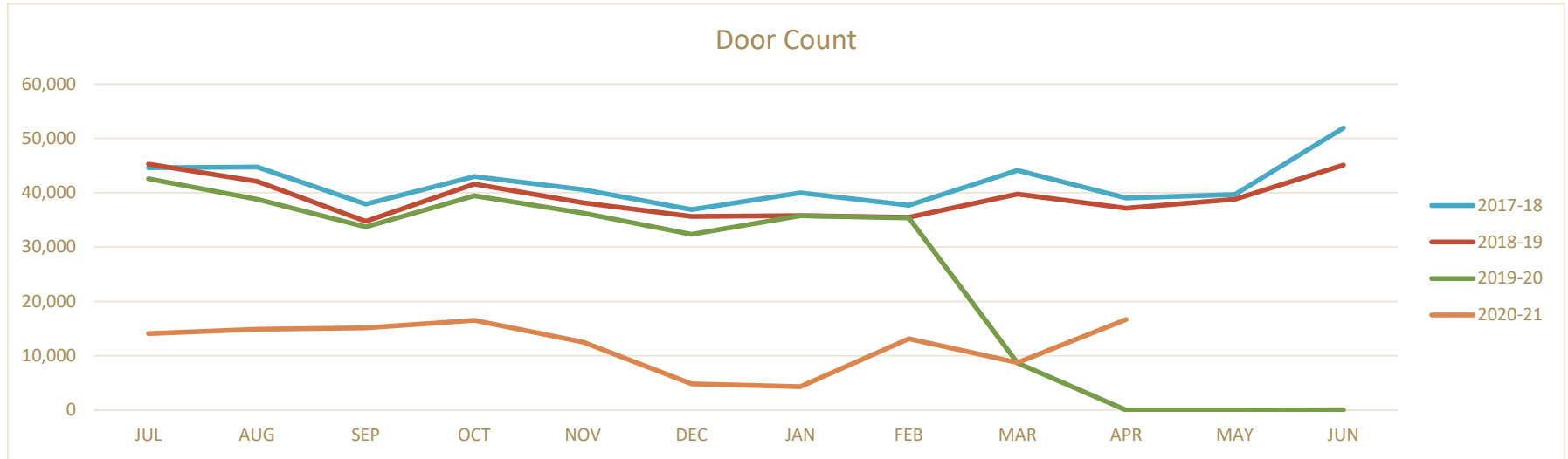
PPLD resident cards	0	55,198	43,817	54,523	54,227	53,802	53,592	50,110	46,736				45,023
Non-Resident fee cards		120	138	136	136	136	134	125	126				131
Reciprocal		137	131	130	128	128	133	126	123				130
ILL		99	68	22	17	63	61	52	50				54
TOTAL REG. PATRONS		55,554	58,599	44,154	54,811	54,508	54,129	53,920	50,413	47,035			52,569

Monthly Average

CIRCULATION STATS
2020-21

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	Fiscal YTD	Last Fiscal YTD	% Change	
<u>Collection Summary</u>														
Database Titles	83,956			71,978	72,130	93,059	94,195	95,934	97,446	98,663			Monthly Average	
Physical Items	259,123	258,261	280,970	333,486	245,570	242,455	243,172	241,797	239,255	238,007			88,420	
													258,210	
<u>Door Count</u>														
MAIN	10,941	12,632	13,057	14,216	9,677	0	0	10,321	5,782	13,255	89,881	253,561		-65%
NHB	864	706	667	813	614	0	0	1,040	1,355	1,351	7,410	22,951		-68%
RRB	761	807	839	916	374	0	0	784	930	1,640	7,051	26,394		-73%
CURBSIDE PICKUP - MAIN	1,525	738	576	581	1,793	4,566	4,108	973	669	438	15,967	0		
CURBSIDE PICKUP - NHB	0	0	0	0	42	262	189	0	0	0	493	0		
CURBSIDE PICKUP - RRB	0	0	0	0	8	6	18	0	0	0	32	0		
TOTAL	14,091	14,883	15,139	16,526	12,508	4,834	4,315	13,118	8,736	16,684	120,834	302,906		-60%
<u>SUMMARIES BY TYPE</u>														
Juvenile Print	31,534	36,026	34,447	43,503	39,157	30,468	17,646	30,398	36,284	33,560	333,023	370,515		-10%
Juvenile Nonprint	3,429	3,646	2,508	3,437	3,110	2,515	1,310	1,968	2,435	2,155	26,513	56,393		-53%
Teen	2,848	3,607	2,807	3,366	3,070	2,571	1,471	2,149	2,705	2,744	27,338	27,531		-1%
Adult Print	20,055	22,644	18,770	23,121	21,461	17,993	11,709	17,264	19,894	18,607	191,518	230,144		-17%
Adult Nonprint	13,642	15,725	13,531	17,280	14,960	10,697	6,258	10,352	12,255	11,083	125,783	203,769		-38%
E-Resource	19,699	18,465	15,755	15,947	16,021	19,706	23,366	21,366	22,457	20,739	193,521	127,544		52%
Database Use	1,677	1,508	1,462	1,511	1,392	1,212	621	462	724	1,132	11,701	17,823		-34%
TOTAL	92,884	101,621	89,280	108,165	99,171	85,162	62,381	83,959	96,754	90,020	909,397	1,033,719		-12%
<u>Reserves Filled:</u>														
MAIN	14,616	10,375	8,665	10,914	12,220	17,871	16,445	12,882	11,948	10,153	126,089	67,827		86%
NHB	777	488	456	597	602	624	708	812	720	706	6,490	5,411		20%
RRB	499	344	42	51	37	16	43	53	88	65	1,238	3,714		-67%
TOTAL	15,892	11,207	9,163	11,562	12,859	18,511	17,196	13,747	12,756	10,924	133,817	76,952		74%

DOOR COUNT	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
2017-18	44,594	44,727	37,895	42,990	40,554	36,890	39,969	37,695	44,111	39,016	39,662	51,930
2018-19	45,281	42,085	34,743	41,605	38,158	35,629	35,783	35,478	39,741	37,159	38,806	45,084
2019-20	42,585	38,799	33,711	39,425	36,254	32,349	35,770	35,341	8,672	0	0	63
2020-21	14,091	14,883	15,139	16,526	12,508	4,834	4,315	13,118	8,736	16,684		

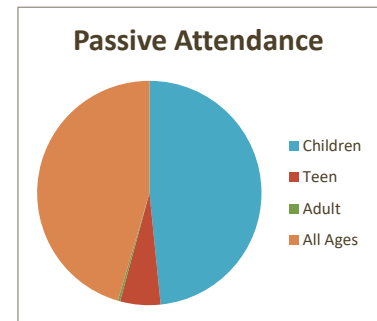
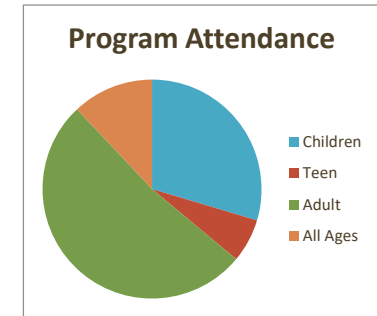


NOTES

Closed 3/14/2020-6/1/2020 for COVID-19.
 Curbside Service Only 6/2/2020 to 7/3/2020.
 Open Limited Hours for Browsing 7/6/2020 to 11/14/2020.
 Curbside Service Only 11/16/2020 to 1/30/2021.
 Open Limited Hours for Browsing 2/1/2021 to 4/30/2021.
 Open Full Hours 5/1/2021.

PROGRAMS 2020-21

												Last Fiscal		
	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	Fiscal YTD	YTD	% Change	
PROGRAMS														
<u># Programs</u>														
Children	8	1	4	5	12	23	12	14	22	22	123	496	-75%	
Teen	2	1	3	2	2	4	3	5	10	8	40	54	-26%	
Adult	24	22	22	23	22	14	19	20	27	23	216	306	-29%	
All Ages	0	1	2	3	2	0	1	1	1	2	13	30	-57%	
<u>Attendance</u>														
Children	134	25	76	91	246	686	350	55	526	469	2,658	16,765	-84%	
Teen	4	4	40	31	31	42	18	36	248	125	579	1,019	-43%	
Adult	264	355	400	429	514	357	449	514	884	494	4,660	6,042	-23%	
All Ages	0	166	45	650	43	0	30	15	63	67	1,079	3,868	-72%	
PASSIVE PROGRAMS														
<u># Programs</u>														
Children	35	25	20	22	19	20	22	10	19	19	211	139	52%	
Teen	4	1	1	2	1	2	2	2	3	2	20	7	186%	
Adult	0	1	1	0	0	0	0	0	0	0	2	2	0%	
All Ages	0	2	0	0	0	2	1	0	1	0	6	41	-85%	
<u>Attendance</u>														
Children	575	489	412	551	675	511	466	620	512	511	5,322	5,515	-3%	
Teen	128	23	30	65	51	97	69	60	80	39	642	1,130	-43%	
Adult	17	7	9	0	0	0	0	0	0	0	33	323	-90%	
All Ages	0	3,270	0	0	0	20	1,560	0	152	0	5,002	3,934	27%	
TOTAL # PROGRAMS	74	54	53	57	58	65	62	52	83	76	631	1,075	-41%	
TOTAL PROG ATTEND	1,122	4,339	1,012	1,817	1,560	1,713	2,942	1,300	2,465	1,705	19,975	38,596	-48%	
AVERAGE ATTEND/PROG	15.2	80.4	19.1	31.9	26.9	26.4	47.5	25.0	29.7	22.4	31.7	35.9	-12%	



Daily Herald

April 14, 2021

Dann and Raymond's Oscar Picks

• Virtually at 6:30 p.m. Wednesday, April 14, Palatine Public Library; or 6:30 p.m. Thursday, April 15, Rolling Meadows Library. Movie critic Dann Gire and film historian and author Raymond Benson present their picks for the Academy Awards via Zoom with the Palatine and Rolling Meadows libraries. For information or to register for the Wednesday event, call (847) 907-3600, ext. 167, or visit palatinelibrary.org. To register for the Thursday event, visit rmlib.org.

LinkedIn 101: Virtually at 6:30 p.m. Wednesday, April 14, Palatine Public Library. Learn how to use LinkedIn to connect with professionals, find jobs, and keep on top of business news. Mike Gershebin from Very Smart People shows you how to choose the best site for you and the steps to get started. For information, visit palatinelibrary.org.

Library Resources for Job-seekers — Job Skills: Virtually From 1:30-2:30 p.m. Friday, April 16, Palatine Public Library. Explore Gale Courses, Learning Express Career Center, and Lynda to learn new job skills virtually. For information, call (847) 907-3600, ext. 167, or visit palatinelibrary.org.

Library Resources for Job-seekers — Searching for Job Success: Virtually from 1:30-2:30 p.m. Friday, April 23, Palatine Public Library. Navigate Data Axle Reference Solution, and Plunket that help find quality employers and more. For more information, call (847) 907-3600, ext. 167, or visit palatinelibrary.org.

April 18, 2021

Monday Evening Book Group: Virtually from 7-8:30 p.m. Monday, April 19, Palatine Public Library. Join virtually via Zoom to discuss "The Bird King" by G. Willow Wilson. A concubine in the royal court of Granada at the height of the Spanish Inquisition and her mapmaker friend risk their lives to escape when the latter is accused of sorcery. Call (847) 907-3600, ext. 167, or visit palatinelibrary.org.

April 20, 2021

ESL Conversation Club

• Virtually from 6:30-7:30 p.m. Tuesday, April 20, and 9:30-10:30 a.m. Tuesday, April 27, Palatine Public Library. Practice your English conversational skills via Zoom with Palatine Library volunteers. Basic conversation skills recommended. Email palatine@palatinelibrary.org or sign up online. For information, call (847) 907-3600, ext. 174, or visit palatinelibrary.org.

A visit to Belgium and the Netherlands

• Virtually from 7-8 p.m. Tuesday, April 20, Palatine Public Library. Travel adventurer Gene Flynn shares his experience traveling on a river cruise that explores the Netherlands and Belgium, and his findings about the geography and history of these Low Countries. Visit palatinelibrary.org.

April 27, 2021

Pristine Patagonia: Virtually from 7-8 p.m. Tuesday, April 27, Palatine Public Library. Vagabond traveler, Brian Michalski, shares his experiences venturing a five-week journey to the ends of the earth through Patagonia. For information, (847) 907-3600, ext. 167 or palatinelibrary.org.

Dinosaurs; Recent Discoveries: Virtually from 7-8 p.m. Thursday, April 29, Palatine Public Library. Kevin Cole from Harper College presents recent discoveries about dinosaurs. Learn all about the Spinosaurus, a bird trapped in amber, enjoy simulations of crested Hadrosaur sounds, and study the Bone Wars Feud. For information, (847) 907-3600, ext. 167 or visit palatinelibrary.org.

April 29, 2021

Dinosaurs Discoveries

• Virtually from 7-8 p.m. Thursday, April 29, Palatine Public Library. Kevin Cole from Harper College presents recent discoveries about dinosaurs. Learn all about the Spinosaurus, a bird trapped in amber, enjoy simulations of crested Hadrosaur sounds, and study the Bone Wars Feud. For information, call (847) 907-3600, ext. 167, or visit palatinelibrary.org.

Palatine library will return to prepandemic hours May 1

 [dailyherald.com/news/20210423/palatine-library-will-return-to-prepandemic-hours-may-1](https://www.dailyherald.com/news/20210423/palatine-library-will-return-to-prepandemic-hours-may-1)

April 23, 2021

The Palatine Public Library will expand its hours -- going back to its prepandemic schedule -- on May 1.

The new hours will be 9 a.m. to 9 p.m. Monday to Thursday; 9 a.m. to 6 p.m. Friday; 9 a.m. to 5 p.m. Saturday; and 12 to 5 p.m. Sunday.

Visitors are asked to continue to adhere to safety guidelines.

The library has been undergoing a renovation project and preparation for Phase 2 construction begins next week.

Shelving will be moved and the youth and the teen area will be closed for the week. Staff will help place holds on materials from other libraries.

Beginning May 1, a new construction wall will be installed on the first floor and youth and teen collections will be shifted to a temporary location on the first floor. Service desks on both floors will be temporarily relocated.

The renovation will include creation of a new north entrance for easier access from the west and east parking lots.

Article Comments ()

Guidelines: Keep it civil and on topic; no profanity, vulgarity, slurs or personal attacks. People who harass others or joke about tragedies will be blocked. If a comment violates these standards or our terms of service, click the X in the upper right corner of the comment box. To find our more, read our FAQ.

DeRosa to be sworn in to Palatine Library board

dailyherald.com/submitted/20210507/derosa-to-be-sworn-in-to-palatine-library-board

May 7, 2021



Maureen DeRosa Courtesy of Palatine Public Library District

Submitted by Palatine Public Library District

Posted 5/7/2021 10:48 AM

Palatine Public Library District Board of Library Trustees is pleased to announce the newly elected board member from April's election, Maureen DeRosa.

She will be sworn in at a meeting of the library board May 18, and her term will expire June 2025.

DeRosa is the former director of marketing and publications for the American Academy of Pediatrics, the medical specialty society for pediatricians.

She holds a Bachelor of Arts degree in biology and chemistry from Clarke College, Dubuque, and a master's in public administration from Roosevelt University, Chicago.

DeRosa has been a resident of the district for more than 30 years. She is active in the community, serving on the boards of the Palatine Library Foundation and the League of Women Voters, Palatine Area, and volunteers for WINGS.

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By Journal Staff | on April 26, 2021

April 26, 2021



Palatine Public Library's main branch.

The Palatine Public Library, starting Saturday, May 1, will resume pre-COVID-19 pandemic hours of operation.

Hours will be 9 a.m. to 9 p.m. Monday-Thursday; 9 a.m. to 6 p.m. Friday; 9 a.m. to 5 p.m. Saturday; and noon to 5 p.m. Sunday. The library asks that patrons continue to adhere to the library's safety guidelines.

This week, the library begins preparation for Phase 2 construction, with shelving being moved, and the Youth and Teen area being temporarily closed for the week. Staff will be available at a temporary desk and will help place holds on materials from other libraries.

Beginning May 1, patrons will see a new construction wall installed on the first floor so that crews can start working on the next phase.

Youth and Teen Collections will shift to a temporary location on the first floor. Some items are in storage, but staff can place holds for titles from other libraries. Service desks on both floors will be temporarily relocated and Youth Area and Story rooms will be blocked off for construction. Also, a new North Entrance will be created for easier access from the west and east parking lots.

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By Journal Staff | on May 06, 2021

May 6, 2021

The Palatine Public Library's newest board member, Maureen DeRosa, will be sworn-in to office Tuesday, May 18.

DeRosa defeated current board member Preet Singh in the April 6 consolidated election. Her term will expire in June 2025.

DeRosa is the former director of marketing and publications for the American Academy of Pediatrics, the medical specialty society for pediatricians. She holds a bachelor of arts degree in biology and chemistry from Clarke College, Dubuque, and a master's in public administration from Roosevelt University, Chicago.

She has been a resident of the library district for over 30 years. She is active in the community serving on the boards of the Palatine Library Foundation and the League of Women Voters, Palatine Area, and volunteers for WINGS.



DeRosa

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Daily Herald movie critic Dann Gire and film historian and author Raymond Benson present their picks via Zoom with Palatine Library for the Academy Awards. **Sign up begins 3/31 for online program.** For more information, call 847-907-3600, x167 or visit palatinelibrary.org.

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